



Tools to Prepare for an Emergency

BE PREPARED

- Make a Plan
- Identify an Evacuation Route
- Build an Emergency Kit
- Document and Insure Property
- Learn more at www.cityofpaloalto.org/BePrepared

HELP YOUR NEIGHBORS & VOLUNTEER IN AN EMERGENCY

Please be a good neighbor and offer assistance to your neighbors if you're able. If you're interested in volunteering to provide support during emergencies, consider becoming an Emergency Services Volunteer. Visit www.cityofpaloalto.org/EmergencyVolunteers.

STAY INFORMED

- Receive Emergency Alerts, Sign Up at AlertSCC.org
- Sign Up for Police Department Alerts by Texting Your Zip Code to **888777**
- Follow the City on Nextdoor, Twitter, and Other Social Media Channels: www.cityofpaloalto.org/Connect
- Should evacuations due to storm emergencies/flooding become necessary, the City offers evacuation resources online www.cityofpaloalto.org/stormupdate

BE STORM READY

- www.cityofpaloalto.org/Storms
- www.cityofpaloalto.org/StormFAQs
- www.cityofpaloalto.org/CreekMonitor
- www.cityofpaloalto.org/OutageMap

IMPORTANT PHONE NUMBERS & WEBSITE RESOURCES



- Do not call 9-1-1 unless it's an emergency
- **Power Outage & Electrical Problems:** Palo Alto Utilities Electric Operations (650) 496-6914
- **Gas/Water Leaks and Sewer Spills:** Palo Alto Utilities Water, Gas, Wastewater Dispatch (650) 329-2579
- **For Blocked Storm Drains, Sink Holes, Landslides, Levee Damage, and Fallen Trees:** Palo Alto Public Works (650) 496-6974 (weekdays 7am to 4pm) & (650) 329-2413 (after hours)
- **Report Road and Other Conditions to PaloAlto311 at www.cityofpaloalto.org/311**
- **Contact the City of Palo Alto Emergency Public Information Recorded Line:** (650) 329-2420
- **For storm updates, status updates and community impacts through the winter season, bookmark www.cityofpaloalto.org/stormupdate**

www.CityofPaloAlto.org/StayInformed