

## ACCESS TO PREMISES

### RULE AND REGULATION 8

#### A. RIGHT OF ACCESS

1. Customers must provide CPAU with immediate and unhindered access to and from Customer Premises for any purpose connected with providing Utility Service, including, but not limited to, inspection, Meter reading, testing, maintenance, removal, and replacement of facilities and equipment. Such access is a condition of taking Service from CPAU, and applies to facilities and equipment located on Customer Premises within locked or enclosed areas. If the Customer is not the owner of the Premises, the Customer must obtain all required permissions for CPAU access from the Premises owner.
2. The Customer is responsible for keeping the Meter, vault or box, and any gas valve or anode test boxes, if those are located on Customer Premises, clear of vegetation, debris, shields, construction or any other obstruction, so that the facilities are accessible for reading and maintenance.
3. When access to Customer's Premises is not immediate and unhindered, CPAU may take any enforcement actions permitted by Law, including, but not limited to, requiring Customer to provide a new and approved location for facilities or equipment at the Customer's expense, or discontinuing or terminating Service.

#### B. SPECIAL ACCESS REQUIREMENTS FOR METERS

1. Meters must be installed on the exterior of the building at ground level, unless otherwise authorized in writing by the Utilities Director or his/her designee.
2. If CPAU is unable to read the Customer's Water, Electric, and/or Gas Meter due to physical or security conditions imposed by the Customer or created on the Premises, CPAU may, at its option, estimate the Customer's Meter Read for up to three months.
3. If Meter access has not been possible for the three consecutive months CPAU will notify the Customer by registered mail. If the Customer does not acknowledge receipt of the registered mail within two weeks of receipt of such notice, indicating how and when Meter access will be provided, CPAU will initiate discontinuance or termination of Service. Such acknowledgment by the Customer must be made in writing or by calling the CPAU telephone number provided to the Customer in the registered notice.
4. If CPAU, its agents, and employees are denied access to its Meter(s) for greater than three



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consecutive months within a twelve-month period, CPAU may require the Customer to move the Meter(s) to a location on the Premises that shall be accessible to CPAU personnel for purposes of furnishing or maintaining Utility Service. The cost to relocate the Meter(s) shall be borne by the Customer.

5. Failure to relocate such Meters within 90 days of receipt of notice from CPAU of the requirement to relocate the Meter(s) will result in termination of Service. Service terminated under this provision will not be restored until the Meter relocation has been completed and has successfully passed such inspections as may be required by both CPAU and City's Planning and Community Environment Department.

***(END)***

