

## ADOPTION OF RULES

### RULE AND REGULATION 1

#### A. ADOPTION OF RULES

These Rules and Regulations, and any amendments thereto, are approved and adopted by resolution of the City of Palo Alto City Council and copies are available to the general public at the Utilities Customer Service Center, Ground Floor, 250 Hamilton Avenue, Palo Alto, CA 93401.

#### B. CONFLICT

In case of an apparent inconsistency or conflict between a Provision of any Rate Schedule or Rule and Regulation, the Provision of the Rate Schedule shall apply. In the event a conflict occurs between the interpretation of one Rule and Regulation with another Rule and Regulation, contract, or Rate Schedule, the responsible Director of Utilities or the Director of Public Works, with concurrence of the City Attorney, shall provide the correct interpretation.

#### C. PENALTY FOR VIOLATION OF UTILITIES RULES AND REGULATIONS

Every individual Applicant, Customer or Account supplied Utility Services by the City shall be considered as having expressed consent to be bound by the Utilities Rules and Regulations. It is unlawful for any individual Applicant, Customer or Account to disobey, violate or fail to observe any Rule and Regulation or to violate the terms and conditions applicable to Utility Service under agreements entered into with CPAU pursuant to these Rules and Regulations. It is unlawful for an Applicant, Customer or Account to knowingly provide incorrect, inaccurate, false, or misleading information of any kind to the City in connection with an Application for (1) Utility Service, (2) Fiber Optic Licensing Agreements, (3) Special Facilities Agreements, (4) services provided through the Utilities distribution systems, (5) when responding to any request for information related to Enterprise services made by the City, or (6) when responding to any other request for information made by the City under these Rules and Regulations.

Any Applicant, Customer or Account violating any Utility Rule and Regulation shall be guilty of a misdemeanor and subject to a fine of not more than one thousand dollars (\$1000) or by imprisonment in the county jail for a period not exceeding six months, or both fine and imprisonment. Fines under this section will be imposed in accordance with process set forth in section 1.12 of the Palo Alto Municipal Code, where the Utilities Director will serve as the "Enforcement Official", and his/her designee will serve as the "Code Enforcement Officer" for purposes of such enforcement of this section under section 1.12 of the Palo Alto Municipal Code.

*(END)*

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### CITY OF PALO ALTO UTILITIES RULES AND REGULATIONS

Issued by the City Council

*Supersedes Rule 1  
dated 6-1-2010*



Effective 6-27-2016  
Sheet No. 1