



Account No.: 300XXXXX
Due Date: Jul-16-2018

DO NOT PAY
(Bank Drafted)

Amount Due: \$311.26

Amount Enclosed \$

--	--	--	--	--	--	--	--	--	--	--	--

SAMPLE

Customer Name
Mailing Address

City of Palo Alto Utilities
P.O. Box 7026
San Francisco, CA 94120-7026



Customer name: NAME
Service address: SERVICE ADDRESS PALO ALTO CA 943XX

Due date: Jul-16-2018

For billing information, call: 650.329.2161

Account Number	Service Period	Service Days	Meter Read Date	Approx. Next Read Date	Statement Print Date
300XXXXX	05/22/2018- 06/20/2018	30	06/20/2018	07/16/2018	Jun-22-2018

Billing Summary

PREVIOUS BALANCE	\$524.38	
PAYMENT(S) - THANK YOU	524.38	
BALANCE FORWARD		\$0.00
CURRENT CHARGES	UNITS	AMOUNT
ELECTRICITY	728 KWH	24.90
GAS	37.52 THERMS	52.95
WATER	13 CCF	120.99
SEWER		34.83
REFUSE		50.07
STORM DRAIN		13.65
UTILITY USERS TAX		13.87
TOTAL CURRENT CHARGES		311.26
TOTAL AMOUNT DUE		\$311.26

DO NOT PAY -- account is being drafted for the amount owed.
Your Bank will be debited approximately 5 days prior to the due date.
* Reminder to all customers: Accounts paid late will be subject to penalty charges.

We also accept Visa online at <https://myutilitiesaccount.cityofpaloalto.org>

Paying Your Bill

For your convenience, your utilities bill may be paid:

By Mail
 Please enclose the bill stub and mail to
 City of Palo Alto Utilities
 P.O. Box 7026
 San Francisco, CA 94120-7026

At Civic Center
 Revenue Collections
 250 Hamilton Ave., 1st Floor
 Open Monday – Friday
 Normal Business Hours

Night Depository
 Walk Up, Civic Center Plaza
 Drive Up,
 Civic Center Garage, A Level

Online
 Sign Up for My Utilities Account
 and pay online at:
<https://myutilitiesaccount.cityofpaloalto.org>

EXPORT
 This is the amount of electricity this customer exported to the grid during this service period.

IMPORT
 This is the amount of electricity this customer imported from CPAU during this service period.

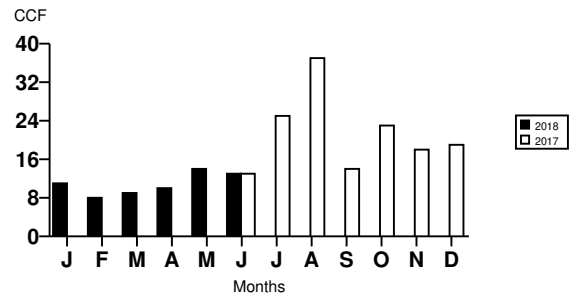
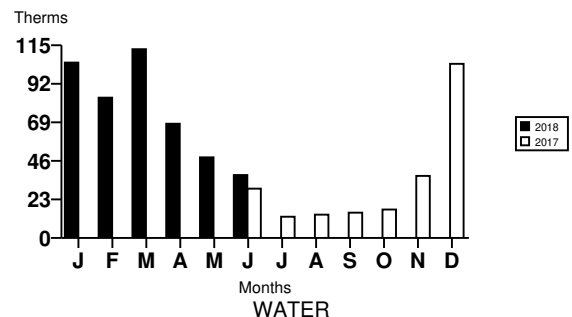
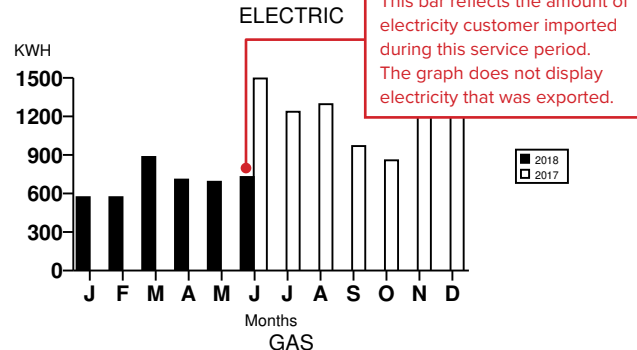
Billing Details for Current Period

Meter Reading Information (A = Actual Read E = Estimate Read)						
Service	Meter Number	Meter Reads Current - Prior	Reading Difference	Meter Multiplier	Therm Factor	Units
ELECTRIC		3497A - 2769A	728	1		728 KWH
ELECTRIC - Export		3626A - 2571A	1055	1		1,055 KWH
GAS		1250E - 1238A	12	1.017	1.025	12.509 THM
GAS		1274A - 1250E	24	1.017	1.025	25.018 THM
WATER		202A - 189A	13	1		13 CCF

BREAKDOWN OF ELECTRIC CHARGES & CREDITS
 The sum of these charges and credits is represented on Page 1 of the utility bill in the Electricity row of the CURRENT CHARGES section.

SOLAR EXPORT CREDIT
 This line indicates that customer is being served by NEM 2 and is being credited at the Export Electricity Compensation (EEC-1) rate for electricity exported to the grid. The dollar value of the SOLAR EXPORT CREDIT will always be a negative number (a bill credit) unless the rooftop solar system is not operational during a service period, in which case the SOLAR EXPORT CREDIT value would be zero.

ELECTRIC	
E1 COMMODITY	58.13
E1 DISTRIBUTION	42.97
E1 PUBLIC BENEFITS	2.56
EEC-1 SOLAR EXPORT CREDIT	-78.97
STATE ENERGY SURCHARGE	0.21
GAS	
CARBON OFFSET CHARGE	1.50
G1 COMMODITY CHARGE SUMMER	11.30
G1 DISTRIBUTION SUMMER	24.19
GAS CAP AND TRADE COMPLIANCE	0.98
MONTHLY SERVICE CHARGE	10.32
TRANSPORTATION CHARGE	4.66
WATER	
5/8 INCH METER SERVICE CHARGE	16.77
W1 COMMODITY CHARGE	104.22
W1 DROUGHT SURCHARGE	0.00
SEWER	
S1 WASTEWATER	34.83
REFUSE	
R1 SERVICES W/32 GAL CART	50.07
STORM DRAIN	
D1 STORMWATER MANAGEMENT	13.65



Log-in to <https://myutilitiesaccount.cityofpaloalto.org> for a history of your usage and utility charges.

Utilities and Community Announcements

City of Palo Alto Utilities proposed rate changes for Fiscal Year 2019 - the City is proposing rate increases for electric, gas, water, storm drain, and wastewater services. As public utilities, the City rates are cost-based, and set at the level required to provide service to customers. The Palo Alto City Council will review the proposed rates at a public hearing on June 11. For detailed information on the financial plans and proposed rate adjustments, please visit citypaloalto.org/ratesoverview

Hold that hose! Washing cars on driveways or streets sends oil, soap, and chemicals into open storm drains. These chemicals travel untreated to creeks and the Bay, harming water quality and wildlife. Bring your car to a commercial car wash. There wash water is reused several times before it's sent to the wastewater treatment plant where it's cleaned, treated and released to the Bay. Now that's what we call clean.

Got broken stuff? Bring it to Repair Café Palo Alto and see if it can be fixed. Repair Café Palo Alto is a volunteer-run community service dedicated to encouraging the repair and reuse of goods rather than relegating them to landfill. Upcoming events are on August 19 and October 14. Learn more at repaircafe-paloalto.org or call (650) 496-5910.

New online tool, "Heads Up!," keeps you informed about local road closures. The City has launched Heads Up! to provide real-time information on extended road closures in Palo Alto. Take a look at what is happening around town and sign up to receive email notifications on road closures at cityofpaloalto.org/headsup

Consumption table only shows import electricity, not export electricity.

Your Average Daily Consumption and Cost Table

MONTH	SERVICE DAYS	ELECTRIC		GAS		WATER	
		KWHS PER DAY	DOLLARS PER DAY	THERMS PER DAY	DOLLARS PER DAY	GALLONS PER DAY	DOLLARS PER DAY
05/2018	32	21.6	3.01	1.50	2.06	327.25	4.07
04/2018	31	22.8	3.22	2.20	2.75	241.29	3.01
03/2018	33	26.8	3.89	3.52	4.22	210.38	2.55
02/2018	29	19.7	3.38	2.89	3.38	206.34	2.59
01/2018	29	19.7	3.38	3.61	4.38	283.72	3.54
12/2017	33	36.3	6.25	3.15	3.70	430.67	5.26
11/2017	33	39.8	6.81	1.28	1.61	464.28	5.06
10/2017	33	26.0	4.29	0.51	0.77	521.33	6.37
09/2017	33	29.4	4.84	0.50	0.78	349.07	3.94
08/2017	30	43.2	7.46	0.48	0.76	954.34	11.38
07/2017	33	37.5	6.47	0.38	0.64	584.38	7.11
06/2017	33	45.3	7.49	1.01	1.42	324.13	4.23
06/2018	30	24.3	0.83	1.25	1.77	324.13	4.03

The values in this row apply for the service period of this bill.

