



WE CAN HELP



EACH OTHER

Project PLEDGE A way to help those in need.



Help replenish ProjectPLEDGE funds to provide support to your neighbors in need!

Through the generosity of Palo Altans, the City of Palo Alto Utilities (CPAU) is able to provide one-time utility bill assistance of up to \$750 when unexpected hardship strikes. Available to qualified residential customers, ProjectPLEDGE funds are often their last resort for paying their bills.

It could happen to you or your neighbor

- Sudden job loss for the family wage-earner(s)
- Acute medical emergency
- Unexpected non-reimbursed medical costs
- Recent death of a family wage-earner

Take action today and make a BIG difference! It's easy...

- 1) **Add** a modest tax-deductible donation to your utilities bill payment to help fund project pledge
- 2) **Be assured** that 100% of your donated dollars goes directly to qualified recipients
- 3) **Choose** either a one-time donation or a pledge of a specific amount monthly

Customers who are in good standing with their own Utilities account can donate money on a one-time or recurring basis through ProjectPLEDGE to CPAU residential customers experiencing financial hardships.

Please use the following methods for your donation to ProjectPLEDGE. You can choose your donation commitment below.

Online:		E-mail:		Mail:
CityofPaloAlto.org/ProjectPLEDGE		Take a picture or scan completed form and email this to UtilitiesCustomerService@cityofpaloalto.org		Send completed form to: Utilities Credit and Collections 250 Hamilton Ave, Ground Floor Palo Alto, CA 94301
Phone:	(650) 329-2161	Fax:	Send completed form and documentation to (650) 326-4941	

Account Holder must be customer-of-record to apply. If not, please call Customer Service at (650) 329-2161.

Name of Account Holder (as it appears on CPAU Bill)			CPAU Account Number (8-digit number starting with 30)												
			3	0											
Service Address						Phone Number									
						()			-			
City	State	Zip Code	Email Address												
Palo Alto	CA														

YES! I would like to help Palo Altans having financial difficulties with a **regular monthly pledge amount of \$ _____ added to my utilities bill.** I understand that my monthly utilities bill must be paid in full for my donation to be processed. (Please submit this form via one of the above methods and allow 4-6 weeks for processing.)

YES! I would like to help Palo Altans having financial difficulties with a **one-time donation to ProjectPLEDGE of \$ _____** (please write a separate check payable to City of Palo Alto and mailed to the address above with this form and allow 4-6 weeks for processing.)

Donor's
Signature

Date

Thank you for your generosity!