

KEEP YOUR FAMILY SAFE

WHAT YOU NEED TO KNOW ABOUT GAS SAFETY

Natural gas powers many heating, cooling, water heating, laundry, and cooking systems and appliances in Palo Alto. **If gas leaks, it can be very dangerous.** To stay safe, follow these tips.

HOW TO RECOGNIZE A GAS LEAK



SMELL

A distinctive, strong odor similar to rotten eggs.



SIGHT

A white cloud, mist, fog, bubbles in standing water, blowing dust or vegetation that appears to be dead or dying for no reason.



SOUND

A roaring, hissing or whistling sound.

WHAT TO DO IF YOU RECOGNIZE A GAS LEAK



LEAVE THE AREA



CALL 911

WHAT NOT TO DO IF YOU RECOGNIZE A GAS LEAK



TURN ON/OFF LIGHTS, APPLIANCES, PHONES, VEHICLES OR EQUIPMENT



STRIKE A MATCH OR LIGHTER



LOOK FOR A GAS LEAK

Individuals with disabilities who require accommodations to access City facilities, services or programs, or who would like information on the City's compliance with the Americans with Disabilities Act (ADA) of 1990, may contact the City's ADA Coordinator at (650) 329-2550 (voice) or email ada@cityofpaloalto.org. 09/20 Printed on 100% post-consumer recycled paper, bleached without chlorine.

IMPORTANT CONTACT NUMBERS

EMERGENCIES: 911 LEAKS (24-HOUR): (650) 329-2579

BEFORE DIGGING IN YOUR YARD: 811

For more information and safety tips, visit: cityofpaloalto.org/safeutility



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UTILITIES