

# DON'T FIND YOURSELF UNPREPARED IN THE DARK.

In recent years, wildfires have intensified in California, and utilities are taking action to reduce fire risks related to utility infrastructure. During extreme weather events, a utility may shut off power to electric lines in high threat areas to prevent wildfire. This is called a public safety power shutoff, or PSPS. The City of Palo Alto Utilities (CPAU) has a wildfire mitigation plan that outlines activities by CPAU and other city departments to mitigate the threat of wildfires associated with overhead electric lines and associated equipment.

We have identified the Foothills as an area at elevated risk for wildfire, and want to make sure you are prepared if the unexpected happens.

## WHAT YOU CAN EXPECT FROM US:



### WILDFIRE PREVENTION

Vegetation management, electric line inspections, prioritized maintenance, tree trimming and inspection to prevent contact with electric lines.



### SAFETY INSPECTIONS

If a PSPS is necessary, CPAU will inspect the lines in affected areas after extreme weather has passed before power is safely restored.



### EARLY WARNING NOTIFICATION

The city will aim to send customer alerts if anticipating a potential PSPS.



### POWER RESTORATION

Power outages could last multiple days depending on weather severity and other factors.



### ONGOING UPDATES

Through social media, email, phone call, text, website, and/or AlertSCC.



### FUTURE ACTIVITIES

Rebuilding, replacing, rerouting overhead lines and poles; refining construction practices; improving communication systems; coordinating with other utilities.

## HOW YOU CAN PREPARE:

- Have a personal safety plan in place for every member of your household, including pets.
- Plan for any medical needs, such as medications that need to be refrigerated, or devices that require power.
- Build or restock your emergency supply kit, including food, water, flashlights, a radio, fresh batteries, first aid supplies and cash.
- If you own a backup generator, ensure it is ready to safely operate.
- Sign up to receive AlertSCC notifications at [alertsc.org](http://alertsc.org)

**In the event of an emergency, dial 9-1-1. For non-emergency public safety issues, call (650) 329-2413. For questions during a power shutoff, please contact Electric Operations Dispatch at (650) 496-6914.**



CITY OF  
**PALO ALTO**  
UTILITIES

Individuals with disabilities who require accommodations to access City facilities, services or programs, or who would like information on the City's compliance with the Americans with Disabilities Act (ADA) of 1990, may contact the City's ADA Coordinator at (650) 329-2368 (voice) or email [ada@cityofpaloalto.org](mailto:ada@cityofpaloalto.org)  
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