

HOW TO READ YOUR Utility Bill


The first page of your bill contains a brief overview of the following:

ACCOUNT SUMMARY

Includes your utility account number, mailing address, due date and total charges. This may also be used as a payment stub for mailed checks.

BILLING SUMMARY

Includes customer name and service address, utility account number, service dates for current charges, date the meter(s) were read, date the statement is printed, and an itemized list of active services and charges including tax.



Account No.: 30110012

Due Date: Feb-27-2023

Amount Due: \$537.78


Amount Enclosed

\$

FIRST LAST
PO BOX 5020
PALO ALTO CA 94301

City of Palo Alto Utilities
P.O. Box 51019
Los Angeles, CA 90051-5319

XXXXXXXXX0000103432



Customer name: FIRST LAST

Service address: 250 HAMILTON AVE PALO ALTO CA 94301

Due date: Feb-27-2023

Approx. Next Read Date: 03/09/2023

Statement Print Date: Feb-06-2023

For billing information, call: 650.329.2161

Account Number	Service Period	Service Days	Meter Read Date	Approx. Next Read Date	Statement Print Date
30110012	01/05/2023 - 02/02/2023	29	02/02/2023	03/09/2023	Feb-06-2023

Billing Summary

PREVIOUS BALANCE

\$516.17

PAYMENT(S) - THANK YOU

516.17

BALANCE FORWARD

\$0.00

CURRENT CHARGES

UNITS

AMOUNT

ELECTRICITY

581 KWH

127.42

GAS

40.34 THERMS

199.05

WATER

9 CCF

98.46

SEWER

44.62

REFUSE

27.81

STORM DRAIN

11.19

UTILITY USERS TAX

21.23

PALO ALTO FIRE MED

8.00

TOTAL CURRENT CHARGES

537.78

TOTAL AMOUNT DUE

\$537.78

* Reminder to all customers: Accounts paid late will be subject to penalty charges.

The second page shows meter reading information, breakdown of services and charges including a summarized two-year comparison graph of usage.

BILLING DETAILS FOR CURRENT PERIOD

- 1

This is the amount of usage by units during this billing period.
- 2

METER READS The differential reading from the prior billing period to the current billing period determines the monthly charges.
- 3

METERED SERVICES Includes Electric, Gas and Water. Metered services are charged based on consumer usage during the billing period.
- 4

FLAT RATE SERVICES Includes Sewer (Wastewater), Refuse and Storm Drain. These services are not measured by consumption but charged by the billing period regardless of usage.
- 5

The bar graph(s) show a simple comparison of the current billing period compared to a similar period last year.

Billing Details for Current Period

Meter Reading Information (A = Actual Read E = Estimate Read)

Service	Meter Number	Meter Reads	Reading Difference	Meter Multiplier	Therm Factor	Units
ELECTRIC	4899	50616A - 50035A	581	1	1.044	581 KWH
GAS	6626	2448E - 2411A	36	1.017	1.944	37.161 THM
GAS	6626	2449A - 2445E	3	1.017	1.944	3.185 THM
WATER	6631	887A - 879E	8	1		8 CCF
WATER	6631	879E - 876A	1	1		1 CCF

1

ELECTRIC

E1 COMMODITY 58.33

E1 DISTRIBUTION 38.30

E1 PUBLIC BENEFITS 2.73

HYDRO RATE ADJUSTER 27.89

STATE ENERGY SURCHARGE 0.17

GAS

CARBON OFFSET CHARGE 2.82

G1 COMMODITY CHARGE WINTER 152.65

G1 DISTRIBUTION WINTER 22.63

GAS CAP AND TRADE COMPLIANCE 3.09

MONTHLY SERVICE CHARGE 11.54

TRANSPORTATION CHARGE 6.32

WATER

1 INCH METER MONTHLY CHARGE 21.06

W1 COMMODITY CHARGE 42.75

W1 DISTRIBUTION CHARGE 34.65

W1 DROUGHT SURCHARGE 0.00

SEWER

S1 WASTEWATER 44.62

REFUSE

R1 SERVICES W/MINICAN 27.81

STORM DRAIN

D1 STORMWATER MANAGEMENT 11.19

2

Bar Graphs

5

ELECTRIC

KWH

800

600

400

200

0

J F M A M J J A S O N D

Months

GAS

Therms

50

40

30

20

10

0

J F M A M J J A S O N D

Months

WATER

CCF

15

12

9

6

3

0

J F M A M J J A S O N D

Months

For more information, go to cityofpaloalto.org/readyourbill

CITY OF
PALO ALTO
UTILITIES

Persons with disabilities who require materials in an appropriate alternative format, auxiliary aids, or modifications to policies or procedures to access City meetings, programs, or services should contact the City's ADA Coordinator George Hoyt at (650) 329-2550 or by emailing ADA@cityofpaloalto.org.
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