



Life Can Be Confusing These Days.

Accessing your city's public services doesn't have to be.

While many city facilities are currently closed due to public health order and safety concerns, we're still hard at work to make sure your city services are running safely, reliably, and cost-effectively. Many city services are available online, by email, phone, or by appointment.

- Utilities Customer Service Call Center (650) 329-2161
cityofpaloalto.org/mycpau
- Community Support Call Center (Non-Utilities) (650) 272-3181
- Utilities Program Services (Efficiency & Sustainability) (650) 329-2241
- Power Outages (650) 496-6914
cityofpaloalto.org/outagemap
- Gas, Water, and Sewer Issues..... (650) 329-2579
- Street Light Outages (650) 496-6914
- Traffic Signals (650) 496-6916
- Call Before You Dig811
- Storm Drains (650) 496-6974
- Poison Control (800) 222-1222
- Emergencies 9-1-1
- Non-9-1-1/Emergency Public Safety (650) 329-2413



CITY OF
PALO ALTO
UTILITIES

cityofpaloalto.org/utilities
cityofpaloalto.org/outagemap
cityofpaloalto.org/preparedness
cityofpaloalto.org/coronavirus