

## June 2022 Utility and Community Announcements

**On May 10, 2022 the San Francisco Public Utilities Commission increased the wholesale rates it charges the City of Palo Alto for the water that CPAU delivers to retail water customers, such as residential and commercial accounts.** In accordance with Government Code 53756, CPAU will pass this increase onto its retail customers. This component of your water rates will increase \$4.75 per hundred cubic feet (CCF) of metered water usage, effective August 1, 2022.

**As of April 4, 2022, the maximum payment amount CPAU will accept by credit card, without charging processing fees to customers, is \$5,000.** This \$5,000 limit will apply to each monthly utility bill associated with a utility customer's account. To set up a convenient, alternative payment option or if you have questions, please visit [mycpau.cityofpaloalto.org](http://mycpau.cityofpaloalto.org) or contact the Utilities Customer Service Center at [UtilitiesCustomerService@cityofpaloalto.org](mailto:UtilitiesCustomerService@cityofpaloalto.org) or (650) 329-2161.

**California is in a third year of drought and water suppliers are asking everyone to do their part to help us save water.** The City of Palo Alto has permanent water use restrictions in place to prevent water waste and will consider additional measures based on regulations adopted by the State and our water supplier, the San Francisco Public Utilities Commission (SFPUC). Read about current water supply conditions, water use regulations, and the resources that are available to you to make it easy to use water wisely at [cityofpaloalto.org/water](http://cityofpaloalto.org/water)

**2022 is the Year of the Electric Vehicle!** In Palo Alto, 1 in 6 households drive an EV – the highest adoption rate in the country. There are more models to choose from than ever before with improved range and at various price points. Visit [cityofpaloalto.org/workshops](http://cityofpaloalto.org/workshops) to sign up to have your questions answered at one of our virtual or in-person EV events this year.

**Planning a party? Make it a waste free event - use a Zero Waste Party Pack.** Party packs come with complete table settings for 24 people - that's plates, bowls, tumblers, utensils and cloth napkins. You can borrow a party pack from a Zero Waste Block Leader near you. To learn more, visit [cityofpaloalto.org/zwparty](http://cityofpaloalto.org/zwparty) or call (650) 496-5910.

**Bring your car to a commercial car wash instead of washing at home.** Washing cars on driveways or streets sends oil, soap and chemicals into nearby storm drain systems, creeks and the San Francisco Bay. Visit [mywatershedwatch.org](http://mywatershedwatch.org) for discounts on car washes.