

January 2022 Utilities and Community Announcements

Happy New Year! This is a great time to ensure your account information is up to date and stay connected with us. Contact us to verify account information at (650) 329-2161 or by logging into cityofpaloalto.org/mycpau. Follow the City Utilities Department on Nextdoor, Twitter (@PAUtilities) and/or like us on Facebook (/PaloAltoUtilities).

Take charge of your mailbox! Stopping junk mail is a form of waste reduction (better than recycling). By stopping the mail you don't want, you can conserve natural resources and reduce greenhouse gas emissions. Learn how you can reduce your junk mail at cityofpaloalto.org/junkmail or call (650) 496-5910.

Keep your utility costs low! Natural gas prices have been going up for the past few months and are currently higher than usual due to changes in market supply and demand. Visit cityofpaloalto.org/efficiencytips for some no-cost and low-cost ways to help keep your utility bill costs low, or call the home efficiency genie at (650) 713-3411 for advice tailored to your home and budget.

Each year, the City Council reviews its priorities for the year at its annual Council Retreat. We are once again asking the Palo Alto community to share their choice of City priorities. Share your priorities at www.opentownhall.com/portals/5/Issue_11402

Schedule your pilot relight and safety check today! Utilities Field Service staff conduct in-home safety checks on gas appliances and furnaces at no cost as well as pilot relights. In order to do a pilot relight, Field Service will need access to the appliance and someone over 18 years old will need to be present and available. Schedule a safety check and pilot relight by calling Utilities Customer Service at (650) 329-2161.