

## January 2021 Utilities and Community Announcements

**Happy New Year!** This is a great time to ensure your account information is up to date and stay connected with us. Contact us to verify account information at (650) 329-2161 or by logging into [cityofpaloalto.org/mycpau](http://cityofpaloalto.org/mycpau). Follow the City Utilities Department on Nextdoor, Twitter (@PAUtilities) and/or like us on Facebook (/PaloAltoUtilities).

**Got cardboard boxes?** Remove all packing material, flatten and place in your blue recycle cart. Be sure to break down boxes so that they fit loosely in your cart. While excess cardboard can be placed in a tied bundle next to your blue cart, we are asking you to please try to fit all your cardboard in your cart in order to limit the need for GreenWaste drivers to hand-collect material at this time. For more information contact Zero Waste Palo Alto at [zerowaste@cityofpaloalto.org](mailto:zerowaste@cityofpaloalto.org) or (650) 496-5910.

**Don't rush to flush!** Avoid flushing anything down your toilet except toilet paper and human waste. Visit [cleanbay.org](http://cleanbay.org) to watch a video on how the Regional Water Quality Control Plant cleans 20 million gallons of our region's wastewater every day before it's released to the San Francisco Bay.

**The Palo Alto Police Department's Community Service Officers** have resumed issuing citations to vehicles parked in violation of posted signs related to street sweeping. Enforcement was temporarily suspended over the past several months due to stay at home orders, but with the autumn and winter seasons bringing an influx of new fallen leaves to our roadways, it is important to keep those leaves out of our storm drains. Cars parked in violation of posted signs prevent the sweepers from accessing the entire roadway. Please spread the word to your neighbors so that everyone can move their cars on their sweep day. For more information on street sweeping, see [cityofpaloalto.org/streetsweeping](http://cityofpaloalto.org/streetsweeping).