

# STAY SAFE AND WARM ALL WINTER

Schedule your Pilot Relight and Safety Check today



## Pilot Light Relight

Avoid long wait times and schedule your **Pilot Relight** before cold weather arrives.

For service, call Utilities Customer Service at **(650) 329-2161**.

*Someone over 18 years old will need to be present and available during the pilot relight. Field Service will need access to the appliance to do a pilot relight.*



## Safety Check for Gas Appliances

Field Service conducts in-home **Safety Checks** on gas appliances and furnaces at no cost to make sure they are working properly. Save time and schedule a **Safety Check** and **Pilot Relight** at the same time.

For service, call Utilities Customer Service at **(650) 329-2161**.

*Field Service is not responsible for repairing or maintaining gas appliances.*

*Please follow CDC recommended COVID-19 safety guidelines by wearing a mask and maintaining a distance of at least six feet from our Field Service Representatives at all times while they are on your property.*



CITY OF  
**PALO ALTO**  
UTILITIES

Individuals with disabilities who require accommodations to access City facilities, services or programs, or who would like information on the City's compliance with the Americans with Disabilities Act (ADA) of 1990, may contact the City's ADA Coordinator at (650) 329-2368 (voice) or email [ada@cityofpaloalto.org](mailto:ada@cityofpaloalto.org) 1/21  
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