



Life can be confusing these days.

**Accessing your city's public
services doesn't have to be.**

While many city facilities are currently closed due to public health order and safety concerns, we're still hard at work to make sure your city services are running safely, reliably, and cost-effectively. Many city services are available online, by email, phone, or by appointment.

Utilities Customer Service Call Center	(650) 329-2161 cityofpaloalto.org/mycpau
Community Support Call Center (Non-Utilities)	(650) 272-3181
Utilities Program Services (Efficiency & Sustainability)	(650) 329-2241
Power Outages	(650) 496-6914 cityofpaloalto.org/outagemap
Gas, Water, and Sewer Issues.....	(650) 329-2579
Street Light Outages	(650) 496-6914
Traffic Signals	(650) 496-6916
Call Before You Dig	811
Storm Drains	(650) 496-6974
Poison Control	(800) 222-1222
Emergencies	9-1-1
Non-9-1-1/Emergency Public Safety	(650) 329-2413



CITY OF
PALO ALTO
UTILITIES

cityofpaloalto.org/utilities
cityofpaloalto.org/outagemap
cityofpaloalto.org/preparedness
cityofpaloalto.org/coronavirus