

February 2022 Utilities and Community Announcements

Get money back with the City's stormwater rebate program when you install a rain barrel, cistern or permeable pavement at your home or business. Visit cityofpaloalto.org/stormwater or call 650-329-2122 for more information.

Street Sweeping service changes from weekly to every other week. To learn more about street sweeping, service change dates, and to determine your street sweeping day, visit cityofpaloalto.org/streetsweeping or call (650) 496-6974.

Rats! Learn how to keep mice and rats out of your home during cold winter months. Visit ourwaterourworld.org/rats-and-mice for safe, effective rodent control.

Be wary of phone scams! Scammers may pose as the City of Palo Alto Utilities (or PG&E), say an account is overdue and threaten to turn off power if not paid immediately. Please call Utilities Customer Service Call Center at (650) 329-2161 if you need to speak with a representative about your account, verify a balance, review payment history and/or make a payment.

Do you know how best to keep your home cozy and warm this winter? Check out some of our DIY efficiency suggestions at cityofpaloalto.org/efficiencytips, or get free virtual assistance with trained professionals by visiting cityofpaloalto.org/efficiencygenie or calling (650) 713-3411.

2022 is the Year of the Electric Vehicle! In Palo Alto, 1 in 6 households drive an EV – the highest adoption rate in the country. There are more models to choose from than ever before with improved range and at various price points. Visit cityofpaloalto.org/workshops to sign up to have your questions answered at one of our virtual or in-person EV events this year.