

## **February 2021 Utilities and Community Announcements**

**Street Sweeping service changes from weekly to every other week.** To learn more about street sweeping, service change dates, and to determine your street sweeping day, visit [cityofpaloalto.org/streetsweeping](http://cityofpaloalto.org/streetsweeping) or call (650) 496-6974.

**Be wary of phone scams!** Scammers may pose as the City of Palo Alto Utilities (or PG&E), say an account is overdue and threaten to turn off power if not paid immediately. Please call Utilities Customer Service Call Center at (650) 329-2161 if you need to speak with a representative about your account, verify a balance, review payment history and/or make a payment.

**Prepare for winter storms!** Visit [cityofpaloalto.org/storms](http://cityofpaloalto.org/storms) to monitor storm and creek activity, report storm problems, find free sand bag locations and other helpful resources. Visit [cityofpaloalto.org/creekmonitor](http://cityofpaloalto.org/creekmonitor) to monitor real-time Palo Alto creek level information and sign up at [sfcjpa.org/floodwarning](http://sfcjpa.org/floodwarning) for automatic flood and storm notifications.

**Take charge of your mailbox!** The average American receives 41 pounds of junk mail every year. To learn how you can reduce your junk mail visit [cityofpaloalto.org/junkmail](http://cityofpaloalto.org/junkmail) or call (650) 496-5910.

**Do you know how best to keep your home cozy and warm this winter?** Check out some of our DIY efficiency suggestions at [cityofpaloalto.org/efficiencytips](http://cityofpaloalto.org/efficiencytips), or get free virtual assistance with trained professionals by visiting [cityofpaloalto.org/efficiencygenie](http://cityofpaloalto.org/efficiencygenie) or calling (650) 713-3411.