

December 2022 Utilities and Community Announcements

Greasy, Grimy, Goopy and Wet Paper is GOOD for your GREEN CART. Any paper that comes in contact with dirt, grime, spills, or greasy and goopy food is compostable. Place it in your green compost cart. That also includes any paper that has gotten wet from hand washing, cleaning up spills or holding liquids, such as coffee, tea or milk. This “soiled paper” is not recyclable. For more information, visit cityofpaloalto.org/soiledpaper or call (650) 496-5910.

Prepare for winter storms! Visit cityofpaloalto.org/storms to monitor storm and creek activity, report storm problems, find free sand bag locations and other helpful resources. Visit cityofpaloalto.org/creekmonitor to monitor real-time Palo Alto creek level information and sign up at sfcjpa.org/floodwarning for automatic flood and storm notifications.

Save water, time, and money with the City’s new WaterSmart web portal! WaterSmart enables you to view and track your billed water use, get personalized water-saving suggestions, receive leak alerts, and more. Logging on is easy - all you need is your MyCPAU account information! Learn more and get started at cityofpaloalto.org/watersmart

Safety is our #1 Priority! Do you know what to do or who to call if you smell gas? These are just a couple questions we want to ask you about gas safety. In December, we will be calling residents to ask questions about gas safety awareness so we can understand how well we are communicating this information to you. If you get a call, we thank you in advance for helping us out by answering the questions!

Natural gas prices are higher than usual due to changes in market supply and demand. Gas market prices can fluctuate greatly from month to month due to factors such as national weather, gas production, storage levels, as well as national and international trade and demand. CPAU purchases gas from the market on a monthly basis, so fluctuations in pricing can affect customers. Let us help you with energy efficiency measures to keep utility costs down. Visit cityofpaloalto.org/efficiencytips for some no-cost and low-cost ways to help keep your utility bill costs low.