

August 2020 Utilities and Community Announcements

Palo Alto's Annual Consumer Confidence Report on water quality conditions for 2019 is now available at cityofpaloalto.org/WaterQualityReport. The report is also available in Spanish at cityofpaloalto.org/WaterReportSpanish and Mandarin at cityofpaloalto.org/WaterReportMandarin. Read more about your water supply and water quality at cityofpaloalto.org/WaterQuality.

Our annual walking & mobile gas leak survey is currently in progress. This routine inspection of our gas distribution system is conducted every year for the safety of all who live and work in Palo Alto. City contractor, Manesco Corporation, will walk residential areas to check for gas leaks along pipes, gas meters and covers. In the end, over 200 miles of gas mains and pipes will be checked through this thorough review. If any gas leaks are found, they are documented and repaired. View a map of the survey area and learn more at cityofpaloalto.org/gov/depts/utl/eng/gas/survey.asp

Utilities meter reading activities resumed on June 1. Some activities were suspended during shelter-in-place orders to protect the health of our community members and CPAU staff. Customers may see meter readers in their side & back yards. Our meter readers will be in uniform, carrying a badge, wearing a mask and practicing social distancing. Please contact Utilities Customer Service at (650) 329-2161 with any questions or concerns.

Got an ant problem? Don't just run for the bug spray. Harmful chemicals from insecticides and pesticides can get into the storm drain system, which flow directly into our creeks and streams. Visit ourwaterourworld.org to learn how to safely get rid of home and garden pests.

Greasy, Grimy, Goopy paper is GOOD for your green cart! Wet paper is WONDERFUL for your green cart too. "Soiled paper" includes any paper that has touched food or liquids. Examples include: pizza boxes, paper cups, napkins, and paper towels (even if you only used it to dry your freshly washed hands). For more information visit cityofpaloalto.org/soiledpaper or call (650) 496-5910.