

April 2022 Utilities and Community Announcements

Palo Alto Fiber: The City is assessing the feasibility of providing fiber internet services to residents and businesses. Join the fiber conversation by learning more and showing support on the Fiber Hub (<https://fiber.cityofpaloalto.org>) and sign up to receive monthly email updates (cityofpaloalto.org/FIBERLink). If you're interested in being part of the feedback community, email fiber@cityofpaloalto.org or call (650) 329-2161.

This year's Earth Day theme is "Invest in Our Planet." Palo Alto is one of many cities leading by example in our efforts to be more sustainable and support the environment. In 2016, Palo Alto City Council adopted its Sustainability & Climate Action Plan along with a Sustainability Implementation Plan with a road map of achieving a greenhouse gas reduction goal of 80% (below 1990 levels) by 2030, 20 years ahead of the state of California's goal. Learn more and find ways to get involved at cityofpaloalto.org/climateaction.

Effective April 4, 2022, the maximum payment amount CPAU will accept by credit card, without charging processing fees to customers, is \$5,000. This \$5,000 limit will apply to each monthly utility bill associated with a utility customer's account. To set up a convenient, alternative payment option or if you have questions, please visit mycpau.cityofpaloalto.org or contact the Utilities Customer Service Center at UtilitiesCustomerService@cityofpaloalto.org or (650) 329-2161.

Help your garden thrive. Adding compost to your yard and garden will improve your soil's structure, helping to maintain a healthy soil ecosystem so your plants can grow bigger, stronger and healthier. Attend a compost workshop to learn how to make your own or pick up some that is garden-ready at our Compost Giveaway Station. For more information visit cityofpaloalto.org/compost or call (650) 496-5910.

Illegal dumping is no joke. If you see a potentially hazardous material near a storm drain, report it to (650) 329-2413 for cleanup to keep pollutants away from people, and out of our creeks and the San Francisco Bay. Visit cleanbay.org for more info.

Call before you dig! Your safety is our number one priority. If you're planning to plant a tree, build a fence or dig in your yard for any other reason, you must call 811 to have your utilities marked. Visit cityofpaloalto.org/safeutility for more info.