

Contacting Development Services by Phone

When you dial **(650) 329-2496** you will reach a phone tree to help you get to the specific division you need to reach.
The phones are answered from 7:30 am to 12:00 pm and 1:00 to 4:00 pm Monday through Friday.

 **1**

Option 1 – Allows caller to reach Project Coordination team for questions regarding permits and fees

 **2**

Option 2 – Allows caller to schedule inspections or speak to an inspector. Can also provide information about how to schedule via the app

 **3**

Option 3 – Allows caller to reach Building Plan Check team for building code questions

 **4**

Option 4 – Allows caller to reach Fire Prevention Bureau staff

 **5**

Option 5 – Allows caller to reach staff for Protected Tree and Landscape review questions

 **6**

Option 6 – Allows caller to reach staff for Planning and Zoning questions

 **7**

Option 7 – Allows caller to reach Green Building staff for questions about code compliance or review

 **8**

Option 8 – Allows caller to reach Public Works staff for Flood Zone or Public Works questions

 **9**

Option 9 – Allows caller to reach staff for Electric, Gas and Wastewater Utilities questions

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Option # – Allows caller to speak to office staff for general questions not covered by previous options