



**CITY RESPONSE TO
CORONAVIRUS:**
Keeping Palo Alto Safe,
Informed and Planning
Ahead

MARCH 2, 2020

www.cityofpaloalto.org

CORONAVIRUS: CITY FOCUS AREAS

- 1. Monitoring local developments and County/Centers for Disease Control and Prevention (CDC) Guidance**
- 2. City Public Safety and Emergency Response and Critical Action Planning**
- 3. Public Information Efforts and Regular Updates**



CORONAVIRUS UPDATE: LOCAL DEVELOPMENTS

- Nine cases in Santa Clara County, as of this evening
- Currently no Palo Alto cases, though we are monitoring exposures
- Local businesses increasing telecommuting and other practices
- Situation continues to evolve



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www.cityofpaloalto.org/coronavirus

CORONAVIRUS: CITY/PARTNER COORDINATION



- Monitoring local exposure cases
- Participating in County Public Health briefings
- Tracking CDC Advisories and Other Guidance
- Coordinating with Stanford Health Care/hospitals, Palo Alto Unified School District, and other critical strategic partners
- Critical Action Team established
- City leadership establishing plans and protocols based on various Coronavirus impact scenarios

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CORONAVIRUS UPDATE: PREVENTION

- Stay home if sick
- Wash your hands often with soap and water. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.
- Wipe down desks/shared surfaces with disinfectant wipes
- Isolate 14 days if in close proximity with known case, or traveling from China, Italy, South Korea, Japan
- Sneeze into arm sleeve or use tissues, and always cover mouth when coughing



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CORONAVIRUS: CITY OPERATIONS, PLANNING & RESPONSE



- 911 Dispatcher call protocols expanded to support public safety response
- Evaluating service delivery modifications
- Supplying protective gear for first responders
- Providing more sanitizers and enhanced cleaning in public facilities
- Inter-departmental coordination and communications
- Expanding public information in several formats like print, electronic, and mail

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CORONAVIRUS: STAY INFORMED



- New webpage set up – www.cityofpaloalto.org/coronavirus
 - County Public Health updates
 - Centers for Disease Control and Prevention guidance
 - Providing daily updates on local developments
- New printed materials distributed to public facilities this week
- New Frequently Asked Questions being developed-
seeking Council input

BE PREPARED AND HELP PREVENT THE SPREAD OF RESPIRATORY VIRUSES

There are simple, everyday preventive actions you can take to help prevent/limit the spread of respiratory viruses.



Avoid close contact with people who are sick.



Avoid touching your eyes, nose, and mouth with unwashed hands.



Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.



If you are sick, to keep from spreading respiratory illness to others, you should:



Stay home when you are sick.



Cover your cough or sneeze with a tissue, then throw the tissue in the trash.



Clean and disinfect frequently touched objects and surfaces.

CITY OPERATIONS AND RESPONSE: City is monitoring and partnering with Santa Clara County Department of Public Health, Stanford Health, and is focused on maintaining health and life safety to maintain community resiliency.

STAY AWARE AND INFORMED

The City established a webpage to inform the community, answer frequently asked questions and provide safety tips.

Sign-up for city updates on the Coronavirus and other important issues at:
[cityofpaloalto.org/newslettersignup](https://www.cityofpaloalto.org/newslettersignup)



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Learn more at www.cityofpaloalto.org/coronavirus



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Sign Up for Updates at:
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Learn about CDC Updates:
[cdc.gov/coronavirus](https://www.cdc.gov/coronavirus)



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