

Baumb, Nelly

From: Rice, Danille
Sent: Friday, August 14, 2020 1:08 PM
To: Council, City; Council Agenda Email; ORG - Clerk's Office
Cc: Executive Leadership Team
Subject: Council Agenda Consent Questions for August 17: Item 2



Council Question Response

Dear Mayor and Council Members:

On behalf of City Manager Ed Shikada, please find below the staff responses to inquiries made by Council Member Cormack in regard to the August 17, 2020 Council Meeting agenda.

Item 2: Resolution Amending City of Palo Alto Rate Schedule and Utilities Rules and Regulations

1. Has staff implemented any new processes to prevent similar errors in complex documents in the future?

Utilities Staff have not yet identified improvements to the rule and regulation update process that would prevent these errors in the future; although, the Utilities Staff will be looking into process improvements in the coming months.

Thank you.



Danille Rice

Executive Assistant to the City Manager

(650) 329-2105 | danille.rice@cityofpaloalto.org

www.cityofpaloalto.org

CITY OF
**PALO
ALTO**

