



City of Palo Alto

City Council Staff Report

(ID # 5702)

Report Type: Special Orders of the Day Meeting Date: 5/11/2015

**Summary Title: Partner Presentation - Palo Alto Medical Foundation
Linkeages Program**

**Title: Community Partnership Presentation - Palo Alto Medical Foundation
linkAges TimeBank Program**

From: City Manager

Lead Department: Community Services

Palo Alto Medical Foundation will present their linkAges TimeBank™ program and speak about their new partnership with the City of Palo Alto

The linkAges TimeBank™, a neighborhood service-exchange network, launched by Palo Alto Medical Foundation in 2013, is expanding to the City of Palo Alto, in partnership with the City of Palo Alto Utilities and Zero Waste departments, Palo Alto Family YMCA, Avenidas and other community non-profit organizations.

The linkAges TimeBank program is a neighborhood service-exchange network that matches members with the unique skills, talents, and needs of those who live nearby. Members contribute services in exchange for hours and use those hours to receive services in return.

linkAges TimeBank members develop meaningful social connections across all generations through giving and receiving help, learning new skills and sharing hobbies and interests. The linkAges TimeBank is part of a larger initiative that supports the wellbeing and quality of life of older adults and family caregivers.

Here's how it works:

- Individuals sign-up to become a member and create an online profile.
- Members request services that they need and offer services that they can provide.
- Members earn hours by providing services and use those hours to receive services in return.
- In the TimeBank, everyone can contribute their time and everyone's time is valued equally.
- Some of the many offers and requests on the TimeBank include transportation, tech support, gardening, cooking, languages, and home repair.

Potential members can learn about the program and sign up at various orientations around the community. These interactive sessions last about one hour and offer details on how the program works. Palo Alto residents can sign-up to attend an upcoming orientation at: timebank.linkages.org.