

CITY COUNCIL MEETING
JUNE 13, 2011

AGENDA ITEM NO. 9: Public Hearing - Proposition 218 Hearing for
Water and Wastewater Rate Changes for Fiscal Year 2012

PROTEST LETTERS FOR WASTE WATER

Robert K. Stitt
919 Amarillo Avenue, Palo Alto, CA 94303
Phone: 650 493-5900, FAX: 650 493-0636
E-Mail rks3ataad@yahoo.com

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -5 PM 2:07

May 2, 2011

City Clerk
City of Palo Alto
250 Hamilton Ave
Palo Alto, CA 94301

RE: Objection to Proposed Utility Rate Increases

Gentlemen,

I am writing this letter to object to the increase in the utility rates. This increase would adversely affect most, those with the lowest earnings and the retired and elderly.

Very truly yours,



Robert K. Stitt

Pau Acct. #: 132153-42677



CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

City of Palo Alto

11 MAY -3 AM 11:54

NOTICE OF UTILITY RATE CHANGE

April 25, 2011

MILLICIENT CRAIG
880 AMES CT
PALO ALTO, CA 94303

As a senior citizen (88) on a fixed income, I oppose this tax increase. Thank you. Millicent Craig

On June 13, 2011, the Palo Alto City Council will consider proposed changes to the City's water, and wastewater collection services rates for the fiscal year that begins in July 2011. If approved, the revised rates will be effective starting July 1, 2011.

WASTEWATER

Wastewater Utility rates are imposed in order that the City may recover its costs of transporting and treating wastewater. All revenue derived from the proposed rates and charges will be used exclusively for the recovery of costs associated with providing wastewater service and to fund the capital improvement program required in order to maintain and periodically replace aging wastewater infrastructure. The Wastewater Utility's wastewater rates and charges are developed based on generally accepted cost of service principles. They are evaluated on an annual basis to determine if adequate revenues will be collected to pay for operations and maintenance costs and to provide funds for the capital improvement program. More information regarding the proposed wastewater rate changes can be found on the City's website at www.cityofpaloalto.org/rateincrease

Proposed Wastewater Rate Increases:

The proposed wastewater rate structure for residential customers continues to have a monthly charge and no volumetric component. Rates for commercial customers continue to have a "volumetric" charge for each ccf of water consumed during the billing period, and a minimum monthly charge should the calculation for volumetric charges fall below that level. The qualifications for Large Dischargers have been modified placing customers formerly under that schedule on general applicable Commercial rates.

The following chart shows the current and proposed wastewater rate schedule components:

Rate Schedule	Charge Basis	Current Rates	Proposed Rates	Change (\$)	Change (%)
S1 - Residential	Monthly Charge	\$24.65	\$27.91	\$3.26	13.2%
S2 - Commercial & Restaurant	Monthly Minimum	\$24.65	\$27.91	\$3.26	13.2%
S2 - Commercial	Per ccf	\$5.07	\$4.75	-\$0.32	-6.3%
S2 - Restaurant	Per ccf	\$9.29	\$8.31	-\$0.98	-10.5%

WATER

Water Utility rates are imposed in order that the City may recover its costs of buying and distributing water. All revenue derived from the proposed rates and charges will be used exclusively for the recovery of costs associated with providing water service and to fund the capital improvement program required in order to maintain and periodically replace aging water infrastructure. The Water Utility's water rates and charges are developed based on generally accepted cost of service principles. They are evaluated on an annual basis to determine if adequate revenues will be collected to pay for operations and maintenance costs and to provide funds for the capital improvement program. More information regarding the proposed water rate changes can be found on the City's website at: www.cityofpaloalto.org/rateincrease

BORG & BERG ENTERPRISES, INC

10050 Bandlely Drive
Cupertino, CA 95014-2188
Ph (408) 725-0700 Fax (408) 725-1626
mcrawford@missionwest.com

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -9 PM 2:06

May 5, 2011

City of Palo Alto
City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

RE: Notice of Public Hearing for Utility Rate Change, Monday, June 13, 2011
967 Oregon Expressway, Palo Alto, CA

To Whom It May Concern:

We protest the potable water increases as proposed as excessive and adding charges in excess of inflation.

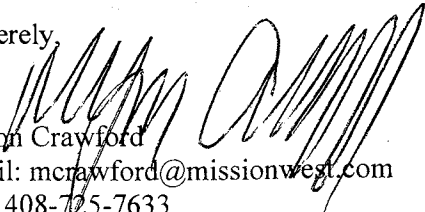
- a. Your own letter states that a component of the increases is for the increased wholesale third party rates.
- b. The City needs to demand that the wholesale water districts and the State of California start efforts to increase water supplies.
- c. The City needs to demand of the State and Federal governments that ill-advised court rulings to stop pumping and delivering water to users to protect the non-native delta smelt, need to be overturned by whatever means necessary.

We protest the Storms Sewer increases as proposed as excessive and adding charges in excess of inflation:

- a. Your own letter states that a component of the increases are for regulatory compliance
- b. The City needs to resist and demand that the regulatory agencies justify their regulations on a cost benefit basis.
- c. Developers have told you time and time again that the cost of the storm water regulations is exorbitant and ineffective yet the City takes no action.
- d. Developers have told you time and time again that the storm water regulation compliance costs should be, instead of being required on site, be instead, collected and used to fund regional facilities, steam bed restoration and clean up, regional detention.
- e. The public and private cost of designing, approving and administering the storm water regulation compliance costs on thousands of individual projects is largely wasted versus using the same expenditures on one or several regional projects.

If you have any questions, please contact me.

Sincerely,


Myron Crawford
Email: mcrawford@missionwest.com
Ph. 408-725-7633

5.12.11

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 16 AM 11:06

City of P.A.

Re: Proposed Water and Wastewater.

Please be informed that I
protest any increase in water and
wastewater rates

Kathy Tollus
2450 W. Bayshore #1
Palo Alto, CA 94303
acct # 3000 8162

Kathy Tollus

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 16 AM 11:04

To City of Palo Alto Utilities

Re: Protest rate changes for Water and Wastewater

From: Huangpin Hsieh

3290 Berryessa St., Palo Alto, CA 94303

I protest the wastewater rate change because the rate or the proposed changes does not have an element to encourage conservation such as the incremental rates for water. It appears the residential wastewater rate is increased to subsidize the decrease for commercial or restaurant uses. I propose the wastewater rates to be adjusted to reflect the water usage—after all, water after use becomes wastewater to be treated.

I also protest the water rate adjustment because it reduces the discrimination against heavy usage that could discourage conservation. Although the volumetric per ccf is reduced for first 6 ccf, the service charge increase significantly out pace it. I would suggest not change the service fee but **raise the volumetric fee on high volume usage even more** to encourage conservation, unless the goal of the change does not include encouraging conservation?

Best Regards,



Huangpin Hsieh

5/10/2011

1010 Bryant St.
Palo Alto, CA 94301
May 20, 2011

City Clerk
250 Hamilton Ave.
Palo Alto, CA 94301

RE: Protest to Projected Rise in City Water Rates & Wastewater
Collection Services to be considered on June 13, 2011

ATTENTION: Palo Alto City Council

As a resident of Palo Alto, I strongly object to a rise in
present rates to be considered on June 13, 2011.

I recall that in 2010 the garbage disposal rates were
increased.

I recall also the breach of contract with Enron Corp. which
the City of Palo made with Enron. The result of a suit by Enron
amounted to millions of dollars in damages the City had to pay for
its breach of contract.

The City Council should realize that in Palo Alto while there
are many well-to-do residents, many in our city are struggling to
survive in a time of great economic depression.

Unfortunately, many property owners in Palo Alto are afflicted
with an oppressive beaurocracy with too many rules, regulations,
which serve to control its citizens rather than to serve them.

This letter is meant to OBJECT to any further rise in utility
rates.

The undersigned resident is a property owner at the address
given above and with a utility contract number of 300221721.

This objection is timely given prior to the hearing on this
matter set for June 13, 2011.

Respectfully submitted,



Raymond V. Dunn
Palo Alto Resident and property owner

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

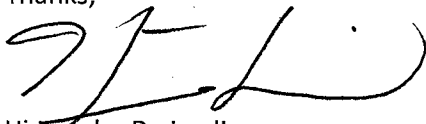
11 MAY 12 AM 10:59

Himanshu Dwivedi
2410 Bryant Street
Palo Alto, CA 94301

To whom it may concern:

I am writing this letter to protest the proposed Wastewater and water rate increases. I live at 2410 Bryant Street; Palo Alto, CA.

Thanks,

A handwritten signature in black ink, appearing to read 'Himanshu Dwivedi', written in a cursive style.

Himanshu Dwivedi

City of Palo Alto
Palo Alto, CA 94301
Attn: City Clerk

Subject: objection to Utility Rate Increase / 2014

To whom it May Concern:

This is to notify you of my objection/protest
to a rate increase for:

- 1) Water Commodities
- 2) Waste Water Service

My address is:

3687 Bryant St.
Palo Alto, 94306

acct #: 30016397

Wayne S. Marki
05.05.14

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -5 PM 1:05

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 23 AM 9:31

Lois Giovacchini

500 East Charleston Road
Palo Alto, California 94306
H: 650-424-0360 C: 650-269-2877
loisg018@gmail.com

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Dear City Council, Mayor, Clerk & Utility Department,
I am writing to express my protest of rate increases to residential property both in water and wastewater. I do not think these increases are warranted. The size of the wastewater increase at over 13% is just unbelievable. In terms of general water usage, most home owners would see between 8-35% increases. These are just too much for Palo Alto households to endure. I think money charged for utilities should be used for that and not passed over to other city budget lines that are coming up short.
These rate increases are not necessary and I do protest.



City of PA:

4/30/11

I am writing to protest
the Utility rate adjustment
for Water/and/or wastewater.

Enough is enough, my hours
have been cut back severely
at work... and all
prices seem to continue to
go up, when my pay
check keeps going down.

Stacey

Shirley Hunter

738 E. Charleston Rd
Palo Alto, Ca 94303

763 E. Charleston Rd.
Palo Alto CA 94303-4706

2011 May 23

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 26 PM 3:32

City Clerk
City of Palo Alto
250 Hamilton Ave.
Palo Alto CA 94301

Dear City Council:

This is a protest against the proposed utility rate changes as apply to the parcel of address 763 E. Charleston Rd., Palo Alto, CA 94303-4706.

I protest the proposed increase in the monthly wastewater rate.

I protest the proposed increase in the monthly water service charge.

Sincerely,



Michael C. Fischer

Richard C. Placone
601 Chimalus Drive
Palo Alto, California 94306

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

Voice: (650) 493-7217

11 MAY 11 PM 12:07

E-mail: rcplacone@sbcgobal.net

May 9, 2011

City Clerk
City of Palo Alto
250 Hamilton Avenue
Palo Alto, CA 94301

Re: Protest of proposed utility rates for 2011

Acct Number: 300 12674

Parcel Number 137-08-054-00

Attn City Clerk and City Council;

Address See letterhead above

This letter is written to protest the proposed increases in water rates and waste water rates. The city currently extracts millions of dollars from the sizable profits made by the utility department, including, if I understand this correctly, profits from the water utility. The city management and the Council have demonstrated over the years, that the utility department profits are used to balance the city's General Fund. While a certain amount of this transfer of profits may be justified, the ever increasing amounts are not in my opinion, especially when the Council continues to spend funds for special interest groups like the children's theater and zoo, while we are faced with years of annual deficits. Giving the Council more money only prolongs the inevitable when the Council and the managers must bring spending to the level the city can afford and stops spending money on unneeded consultants and such.

In addition, it is my understanding, AND I WOULD LIKE TO HAVE CORRECT INFORMATION ON THIS SUBJECT IF I AM WRONG, that it is against state law to use water utility profits for any purpose other than for the water utility needs. If the city is transferring water profits along with gas and electric profits, then the law is being violated and this practice must stop. All the more reason why the water rates should not be increased.

That the city owns the utility department is supposed to be reason for our rates to be lower than PG&E. They are not. The city should be making efforts to accomplish this once promised benefit.

Sincerely,



Richard C. Placone

City Clerk
City of Palo Alto
250 Hamilton Ave
Palo Alto Ca 94301

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -9 AM 10:38

City Clerk, Please note that I am protesting the proposed Water and Wastewater rate adjustments that were outline in the Notice of Utility Rate Change dated April 25, 2011 and mailed to my home.

Regards,



Gary Holl
200 Colorado Ave
Palo Alto, Ca 94301

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301.

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 16 AM 11:05

May 10, 2011

Re: Wastewater Rate Increase.

My account number is: 30010361

I am writing to protest the proposed City of Palo Alto Utilities Wastewater Rate Increases. I do not want the rates to be increased.

Thank you,



Larry Shapiro
391 Curtner Ave, Apt A
Palo Alto, CA 94306-3426

Irving S. and Lesley Rappaport
1500 Edgewood Drive
Palo Alto, CA 94303

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY 31 AM 9:58

May 23, 2011

City Clerk of Palo Alto
250 Hamilton Ave.
Palo Alto, CA 94301

Re: Written Protests to Proposed Wastewater Rate Increases and Proposed Water Rate Increases

Dear City Clerk:

I proposed wastewater and water rate increases are highly discriminatory in favor of Commercial and Restaurant customers and against Residential customers as shown.

Wastewater

On S1-Residential and S2-Commercial & Restaurant you are hiking the rates by 13.2%, while on S2-Commercial and S2- Restaurant you propose to lower those rates by 6.3% and 10.5% respectively. Why should Residential rates be raised significantly while at the same time the Commercial and Restaurant rates are being lowered? The swing is almost 20% in favor of S2-Commercial and almost 24% in favor of S2-Restaurant. If rates are going to be raised, shouldn't all entities, whether Commercial, Restaurant and Residential all bear the increases? Instead the home owners are being severely punished in favor of the Commercial and Restaurant interests.

Water

Volumetric Charges

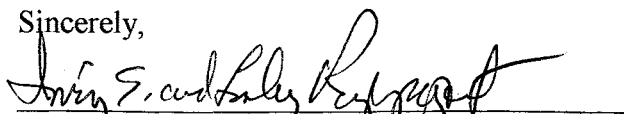
Here you propose to lower the rates for W4-Commercial by almost 10%. You throw a bone to those using 6ccf or less residentially, which seems hard to do if you have any landscaping at all but increase W1-Residential by over 8% between 7-29 ccf and a whopping 35.8% increase to \$7.64 per ccf for those using over 29 ccf. Anyone owning a residence with a lot of more than 8,000 sq. ft. is paying outrageous amounts to water their landscaping, while W4-Commercial can use any amount of water they wish at the fixed rate of \$4.946 per ccf. The break points seem totally arbitrary and unfavorable to Residential customers.

Water Service Charges

Residences and Commercial with meters between 5/8 inch and 2 inch have their service raised anywhere from 100% to 120%, while Commercial with meters between 3 inches and 10 inches have their rates raised on average only about 60%.

Commercial and Restaurant customers should bear their fair share of any rate increases, as opposed to receiving decreases at the expense of Residential customers. As with federal and state representatives, our local officials are elected to serve the most citizens, not to cater to the special interests.

Sincerely,


Irving S. and Lesley Rappaport

PROTESTING RATE INCREASES

I do not agree the proposed rate increase for water and waste water that will be effective ^{July}~~June~~, 2011.

Property owner name: Mankie Ng

Property address: 4250 El Camino Real #A303. Palo Alto, Ca
9 84306

Parcel # 167-55-080-00

Mankie Ng

5/3/2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -9 PM 2:07

Date: June 7, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -7 PM 4:25

To: City of Palo Alto
City Clerk
250 Hamilton Ave.
Palo Alto, CA 94301

From: Lily Ng
1015 Embarcadero Rd.
Palo Alto, CA 94303

Re: I'm writing to protest against the water and
wastewater utility rate adjustment.

Lily Ng

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -6 AM 10: 04

May 3, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Dear City Clerk:

Your notice of water/wastewater rate increases arrived last week. We have some significant concerns, based on the information provided.

Wastewater: It appears from the chart that S1-Residential and S2-Commerical & Restaurant pay the same rates for wastewater services, and that a 13.2% rate increase is proposed. I do not think that it is fair that commercial and restaurants pay the same as residential for two reasons:

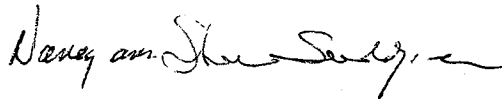
- 1) A large portion of residential water does not go back into the wastewater treatment system, but in fact is absorbed into the ground. Most homes use a lot of water on landscaping, where is it most unusual that restaurants and businesses have extensive landscaping.
- 2) Commercial & restaurants use more water that goes directly into the wastewater treatment system than residences.

For these reasons, I think that residential rates should be less for wastewater treatment.

Water: I think that increasing the base charge per month hurts individuals who are conserving water. Water rates should be based on the amount used, not for the fact that one has water in a home or business. I see no justification for raising the base service charge. If Palo Alto really wants people to conserve water, then raise the rate for the amount used.

If you need further thoughts or clarification, please contact us at the address below.

Sincerely,



Steve and Nancy Suddjian

703 Ensign Way
Palo Alto, CA 94303

June 1, 2011

Palo Alto City Council
c/o City Clerk
250 Hamilton Ave.
Palo Alto, CA 94301

11 JUN -3 AM 10:48
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

Gentlemen

In regard to a raise in the water rates we strongly protest. Our very very high utility bills are more than adequate to cover wastewater service and infrastructure costs. All that is needed is to give less to the general fund!

Please consider this as three (3) separate protests

Christopher + Josephine Arnold

Christopher Arnold Josephine Arnold
Parcel # 120-20-024 (1248 Waverley)
Parcel # 003-01-050 (357 Fulton Ave)
Parcel # 003-01-042 (770 Everett Ave)

Protest against Palo Alto Utility Rate Change

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -5 PM 2:05

Current street address: 476 Fernando Ave. Palo Alto CA 94306

Protesting: Water and Wastewater rate change.

Reason: Palo Alto already has the highest water rate and waste water rate in bay area. I used to live in San Jose, the water rate there for the total monthly usage from 0 to 13 CCF is \$2.5157.

Water rate for residential			
San Jose	\$2.5157	0-13 ccf	\$2.7663 over 13 ccf
Palo Alto	\$3.949	0-7 ccf	\$5.624 over 7 ccf
Sewer Rate		Monthly	
San Jose	\$19.40		
Palo Alto	\$24.65		

Please see the attached rate comparison chart. The problem with Palo Alto is that we had a distributor: Palo Alto Utility Company. If city buys water directly from the water company, you can avoid the unnecessary expense for hiring a utility management company. They contracted out garbage service already, why we need to keep these staffing? San Jose does not have a centralized utility company, I used to get separate bills from water company, PG&E and Waste Recycle company.

We might end up with three bills from different utility vendors, but if this will dramatically reduce the transition cost, I do not mind paying three bills instead of one.



Sibing Wei

5/21/11 DEAR CITY COUNCIL: I MUST, AT THIS POINT
 OBJECT TO ANY MORE UTILITY RATE CHANGES...
 FOR 2 REASONS: ① I UNDERSTAND SOME UTILITY
 INCOME IS BEING TRANSFERRED TO THE GENERAL
 FUND FOR OTHER EXPENSES THIS IS UNACCEPTABLE.
 ② AS A SINGLE SENIOR ^{AND LONG TIME OWNER} ANY FURTHER RATE INCREASES REDUCES MY ABILITY TO PAY FOR OTHER NEEDS.
 AS A SINGLE NOTICE OF UTILITY RATE CHANGE PERSON
 HOUSEHOLD ANYTHING LIKE "REFUSE", "SEWER",
 "STORM DRAIN" AND "GAS & ELECTRIC DISTRIBUTION"
 April 25, 2011

CITY OF PALO ALTO, CA
 CITY CLERK'S OFFICE



City of Palo Alto

11 MAY 11

C THOMPSON
 CHERYL THOMPSON
 1112 FULTON ST
 PALO ALTO, CA 94301

ACCT-# 30002839

ADVERSELY IMPACTS ME
 IN AN UNFAIR WAY
 COMPARED TO LARGER
 HOUSEHOLDS.

SINCERELY,
 Cheryl L. Thompson

On June 13, 2011, the Palo Alto City Council will consider proposed changes to the City's water, and wastewater collection services rates for the fiscal year that begins in July 2011. If approved, the revised rates will be effective starting July 1, 2011.

WASTEWATER

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Proposed Wastewater Rate Increases:

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The following chart shows the current and proposed wastewater rate schedule components:

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3.26
 5.00
 \$8.26

WATER

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June 1, 2011

Palo Alto City Council
c/o City Clerk
250 Hamilton Ave.
Palo Alto, CA 94301

11 JUN -3 AM 10:48
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

Gentlemen

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Christopher + Josephine Arnold

Christopher Arnold Josephine Arnold
Parcel # 120-20-024 (1248 Waverley)
Parcel # 003-01-050 (357 Fulton Ave)
Parcel # 003-01-042 (770 Everett Ave)

DONNA J. GRIDER, MMC
CITY CLERK
CITY OF PALO ALTO

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

MAY 18, 2011

11 MAY 23 AM 9:30

Dear Ms. Grider,

I write to protest the increase in rates of the water service and the wastewater service.

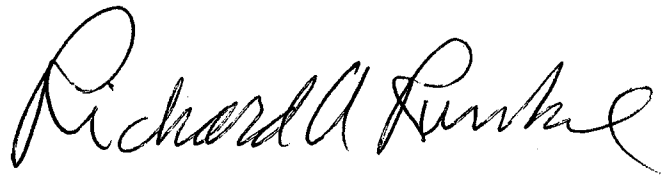
I protest the proposed increase in water rate IT IS UNJUSTIFIED.

I protest the proposed increase in wastewater rate IT IS UNJUSTIFIED.

I most strongly object to inappropriately increasing utility costs to rate payers in order to make a profit center operation of the utility department.

Sincerely,

RICHARD A. RUNKEL
741 GARLAND DRIVE
PALO ALTO, CA 94303
650 327 7589



Apr 30, 2014

Written Protest

Hl. City of Palo Alto,

I'm writing to protest both water and
waste water rates increases. My address is

2360 Harvard Street
Palo Alto, CA 94306
APN# 137-05-084

Please do NOT increase the rates!

Sincerely,

Walter Lee
(Walter Lee)

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -4, AM 9:25

May 23, 2011, 2011

Account No : 30037474

3721 Heron Way

Palo Alto, CA 94303

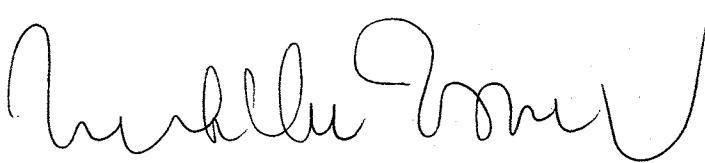
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY 25 AM 9:04

Re: Utility rate change

I received a notice from the City of Palo Alto with regard to the Utility rate change.

This is my formal written to protest against all the proposed rate change in both Wastewater and Water.

Thank you .



Trinhthi Tran

3721 Heron Way

Palo Alto, CA 94303

Alma Silverthorn
3339 Kenneth Drive
Palo Alto, California 94303

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 11 PM 12:08

May 9, 2011

Palo Alto City Council
250 Hamilton Avenue
Palo Alto, California 94301

Dear Council Members:

First, thank you for your service to our city.

Second, I wish to protest the proposed water and wastewater rate increases. Our utilities are operating at a profit, and last year's annual payment to the city was excessive. Public Utilities should not be operated with the same principles as for profit corporations.

Please, give us a break for once.

Sincerely,



Alma Silverthorn

May - 28-11

To whom it may concern.

I am submitting this written protest against charges that will affect people like me with ^ulimited income. I am almost 62 years old woman who is living with a 92 years old mother.

I hate to protest this change, but facing an unknown future with an income hardly enough to pay for any thing, ~~and~~ base on my situation every penny counts. Sorry, and thank you.

Yours
Azni Potter

Parcel number: 127-70-014-00
3759 Klamate Lane, PA, CA 94303
Utilities account 30006345

11 JUN - 1 AM 11:03
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE



City of Palo Alto

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 11 PM 12:07

NOTICE OF UTILITY RATE CHANGE

April 25, 2011

DEMOOR EDWARD H AND HEDY M
3726 LA CALLE CT
PALO ALTO , CA 94306-2620

On June 13, 2011, the Palo Alto City Council will consider proposed changes to the City's water, and wastewater collection services rates for the fiscal year that begins in July 2011. If approved, the revised rates will be effective starting July 1, 2011.

WASTEWATER

Wastewater Utility rates are imposed in order that the City may recover its costs of transporting and treating wastewater. All revenue derived from the proposed rates and charges will be used exclusively for the recovery of costs associated with providing wastewater service and to fund the capital improvement program required in order to maintain and periodically replace aging wastewater infrastructure. The Wastewater Utility's wastewater rates and charges are developed based on generally accepted cost of service principles. They are evaluated on an annual basis to determine if adequate revenues will be collected to pay for operations and maintenance costs and to provide funds for the capital improvement program. More information regarding the proposed wastewater rate changes can be found on the City's website at www.cityofpaloalto.org/rateincrease

Proposed Wastewater Rate Increases:

The proposed wastewater rate structure for residential customers continues to have a monthly charge and no volumetric component. Rates for commercial customers continue to have a "volumetric" charge for each ccf of water consumed during the billing period, and a minimum monthly charge should the calculation for volumetric charges fall below that level. The qualifications for Large Dischargers have been modified placing customers formerly under that schedule on general applicable Commercial rates.

The following chart shows the current and proposed wastewater rate schedule components:

Rate Schedule	Charge Basis	Current Rates	Proposed Rates	Change (\$)	Change (%)
S1 - Residential	Monthly Charge	\$24.65	\$27.91	\$3.26	13.2%
S2 - Commercial & Restaurant	Monthly Minimum	\$24.65	\$27.91	\$3.26	13.2%
S2 - Commercial	Per ccf	\$5.07	\$4.75	-\$0.32	-6.3%
S2 - Restaurant	Per ccf	\$9.29	\$8.31	-\$0.98	-10.5%

WATER

Water Utility rates are imposed in order that the City may recover its costs of buying and distributing water. All revenue derived from the proposed rates and charges will be used exclusively for the recovery of costs associated with providing water service and to fund the capital improvement program required in order to maintain and periodically replace aging water infrastructure. The Water Utility's water rates and charges are developed based on generally accepted cost of service principles. They are evaluated on an annual basis to determine if adequate revenues will be collected to pay for operations and maintenance costs and to provide funds for the capital improvement program. More information regarding the proposed water rate changes can be found on the City's website at: www.cityofpaloalto.org/rateincrease

3691 Laguna Ave.
Palo Alto, Ca. 94306
May 10, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

City Clerk 11 MAY 16 AM 11:05
250 Hamilton Ave.
Palo Alto, Ca. 94301

Dear Sir:

I wish to protest the raise in utility
rates for water and waste water. My parcel
no. is 137-15-011-00. My address is 3691 Laguna Ave.
and my account is 30012534.

Thank you.

Sabra Driscoll

736 Layne Court
Palo Alto, CA 94306

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 16 AM 11:06

May 10, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

We hereby protest the proposed water and wastewater rate increases as announced in your notice of April 25, 2011.



Jo Ann Fahnestock
736 Layne Court
Palo Alto, CA 94306

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -3 PM 1:02

6-1-2011

City of Palo Alto
City Council - City Clerk

Regarding residential
monthly increases of waste
water and water service
charges proposed.

I protest these unnecessary
charges. Please do not
make these increases.

Times are bad enough in
Cost of living increases
everywhere - Food - la.
Med. Dental, Heating & id
Transp. Cuts in portions of
all nec. items - yet cost increases
continues. No increase in
C.O.D. S.S. So how can
anyone pay extras charges.

Mary Murphy
681 Joma Verde
Palo Alto, Ca 94306

Bd. 9/20/1917

April 27, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

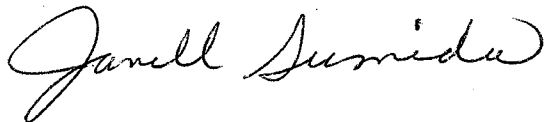
11 MAY -4 AM 10:56

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

I am protesting both the **residential water** and **wastewater** increases.

Both increases are too much.

Sincerely,



Janell Sumida, Account #30031855
2704 Louis Rd.
Palo Alto, CA 94303-3650

384 Madeline Court
Palo Alto, CA 94306
Utility account #: 30042376

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -4 AM 9:26

RE: PROTEST AGAINST UTILITY RATE CHANGE

April 30, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Dear Madam/Sir:

This letter is to protest against the proposed increase in wastewater and water meter service charges for the 2011 fiscal year. We urge the City of Palo Alto Utility Department to investigate and implement cost-saving measures of operation instead of increasing customer utility charges.

Sincerely,



Tetyana Obukhanych

May 2, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -5 PM 2:05

City Clerk
City of Palo Alto
250 Hamilton Avenue
Palo Alto, CA 94301

Dear Sir,

I am writing this letter to protest the proposal the city council considered about raising the 5/8 inch meter water, and S1 wastewater collection services rates for the fiscal year that begins in July 2011.

We have always conserve water the best we can and been doing our best in our daily life to protect the environment. When we first moved in to the city, we have chosen to pay a much higher (property) price to live in a solar powered community in the Vantage of Palo Alto. 13.2% increase in wastewater charge and 100% increase in monthly water service charge are not acceptable, even though it means less than \$10 a month for our household of six.

Please reconsider your proposal. Thank you.

Sincerely:



Kok Hoong Chan & Pei Yee Lee
Account No.: 30021250
Service Address: 935 Mallard Lane, Palo Alto, CA 94303



City of Palo Alto

PROTEST
WE OBJECT TO AND PROTEST ALL PROPOSED RATE CHANGES EXCEPT "U-1 RESIDENTIAL".

NOTICE OF UTILITY RATE CHANGE

April 25, 2011

Teresa Furia

JUNE 3 2011

TERESA FURIA
445 MARGARITA AVE
PALO ALTO, CA 94306

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WASTEWATER

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Proposed Wastewater Rate Increases:

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The following chart shows the current and proposed wastewater rate schedule components:

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CITY OF PALO ALTO, CA
CITY CLERK
11 JUN 2011 10:53 AM

Michael C. Gagliasso
Catherine E. Murphy
2064 Middlefield Road
Palo Alto, CA 94301

May 17, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Re: Protest of Proposed Rate Increase – Water and Wastewater

Dear Council Members:

This letter is to lodge a formal protest of the proposed increase in water and wastewater rates beginning July 2011.

It is ludicrous to raise these, and other utility rates, at the same time that the city is using utility revenue transfers to pay for general fund expenditures. Figure out a way to reduce costs for the city and allow the residents of Palo Alto to benefit from a city-owned utility. If the utilities are simply being used as a funding source to pay city employees, the residents may as well simply get their utilities from PG&E and do away with the liabilities created by the extensive city work force.

We sincerely hope that the Council will deny the proposed rate hike at its June 13, 2010 meeting and instruct staff to present a plan to lower costs which will result in the utility revenue transfers being lowered and ultimately eliminated.

Respectfully,


Michael C. Gagliasso


Catherine E. Murphy

11 MAY 20 AM 9:46
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -2 AM 9:59

April 28, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Re: Moreno Middlefield, LLC, 2605 Middlefield Rd., Palo Alto, CA 94306
City of Palo Alto Utilities Account No: 30002093

Dear City Clerk:

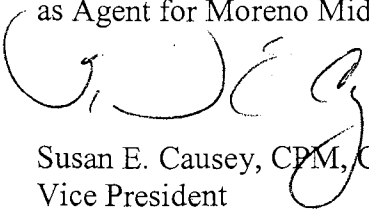
As managing agents for the ownership of Moreno Middlefield, LLC, whose address is referenced above, please accept this as our formal protest of the proposed water and sewer rate increases effective July 2011.

During this dramatic economic climate, our property has seen its businesses struggling because they could not produce enough income to meet their expenses. In this instance, the property's water and sewer fees are reimbursed by each business owner and any increase in expenses will create undue financial hardship.

Your consideration of this request is greatly appreciated.

Sincerely,

Cassidy Turley PMSF, Inc.
as Agent for Moreno Middlefield, LLC


Susan E. Causey, CPM, CSM
Vice President
Agent for Owner
DRE License #00784073

City Clerk,

6/3/2011

We protest against the proposed
water and wastewater rate change since
our current rates are higher than other
cities in the Santa Clara County.

We are the owner of house located
in 1095 Moreno Ave., Palo Alto, CA 94303
(APN: 127-02-042)
Utilities Acct. # 30049914

Hong Xu &
Geteng Liu

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -7 AM 10:57

April 27, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -4 AM 10:56

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94303

I am protesting both the **residential water** and **wastewater** increases.

Both increases are too much.

Sincerely,

Masao Sumida, Account# 30000731

Masao Sumida
1040 Newell Rd.
Palo Alto, CA 94303-2930

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -9 PM 2:07

3073 Price Court
Palo Alto, CA 94303

May 5, 2011

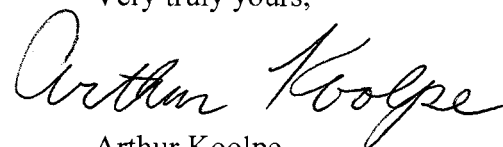
City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Reference: Assessor's Parcel Number 127-52-010-00

Gentlemen,

The purpose of this letter is to protest the proposed Fiscal Year 2012 utility rate adjustment for both water and wastewater rates:

Very truly yours,



Arthur Koolpe

24, May 2011

City Council,

I protest the water & wastewater increase. Every year in June for the past several years the rates of utilities are raised, I am disabled & am on a fixed budget, it is a hardship for me to keep having my rates be raised each year. My parcel # is 127-31-032-00 my address 2410 Ross Road
Palo Alto, Calif 94303

My Palo Alto Utilities account # is 30037039

Laura A. Feriarte

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY 31 AM 9:59

May 1, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -5 PM 2:05

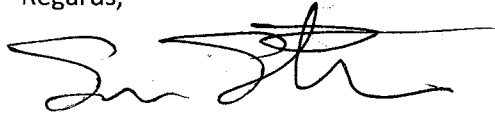
Subject: Protest of water and wastewater rate adjustment

Address: 3021 Ross Road, Palo Alto, CA 94303

Dear City Clerk,

I am writing to officially protest the utility rate adjustments for wastewater and water.

Regards,

A handwritten signature in black ink, appearing to read 'Seavan Sternheim', with a large, sweeping flourish extending to the right.

Seavan Sternheim

Homeowner: 3021 Ross Road, Palo Alto, CA 94303

To: City of Palo Alto
Re: Utility Rate Change

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

From: Johnny Naber
3232 ~~Boss Road~~

11 MAY 18 PM 2: 38

To Whom it may concern

I received your "Notice of Utility Rate Change" dated April 25, 2011 wherein it specified I may submit a written protest. The following is my protest.

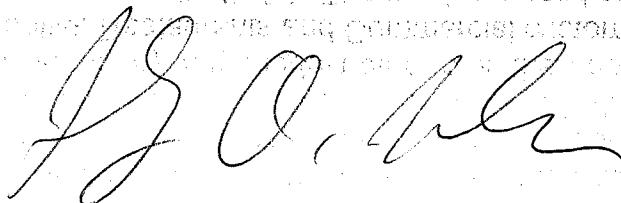
I have always and will always believe that a person should take care of themselves and pay their own way through life. I have no complaint with paying my fair share if the City needs more funds to pay for the services I receive. That's only fair. What I strongly object to however is the same solution the Federal Government is using, asking middle class workers to bear the majority of the burden while giving special breaks to over-privileged people and big business.

A wastewater hookup in and of itself does not put any burden at all on a wastewater treatment plant. A burden is created only by actual waste that is sent to that plant. The more waste that is sent the larger the burden on the treatment plant. My modest single bathroom home sends down an extremely small amount of waste. A vast majority of that comes from the shower and kitchen sink, both of which need little or no treatment at all. That leaves a single toilet as my very modest burden on the wastewater treatment plant. Basic rates for Residential, Restaurants and Commercial customers have all been increased the same amount and that's fair. The burden placed on the wastewater treatment plant by Restaurants and Commercial customers however can be, and usually is, enormously larger than what my home could possibly create so there is a tiered rate schedule for those customers. Those rates are going down and that is the opposite of fair. The waste from Restaurants and Commercial customers is the source of the vast majority of the burden on a treatment plant and they get a reduced rate? How do you justify that? (That's a rhetorical question, of course you cannot justify it.)

I have the same issue with the water rates. I do not even water the lawns now to conserve water and I see my rates will decrease 8.8% for the first 6 Hundred Cubic Feet but then for the next two rate tiers they go up 8.1 and 35.8%!!!! respectively whereas Commercial rates go down 9.3% for 14 Hundred Cubic Feet and do not increase at all above that. Again that is the opposite of fair. Again the vast majority of the burden on the water system/supply is coming from the Commercial sector and yet they get a bigger break. If I for example were to use 50ccf of water it would cost \$321.88 but a Commercial customer would only pay \$178.42 for the same amount of water. In fact they could use 66.27ccf of water and still pay less than I would. Another way to describe their savings is they could get 1,627 Cubic Feet = 12,170.8 gallons of water for free. Well, free to them, not free for me, I and other middle class homeowners will be paying for their savings.

As I previously stated I am more than willing to cover my fair share but I urge you to require the same sacrifices from everyone, not put most of the burden on those who can afford it the least.

Thank you,
John Naber



June 6, 2011

To Mayor Espinosa and City Council Members:

Please vote NO on water and wastewater rate increases

In your discussion re the proposed water and wastewater rate increase, I hope that you will consider the numerous senior residents of Palo Alto living on fixed incomes, for whom these rate increases would constitute a significant hardship. I am an 87 year old widow on a fixed and limited income, supporting an unemployed son (2+ years) in addition to myself. As you know, there have been no cost of living increases in Social Security payments for the past 2 years and no prospects for increases in the foreseeable future. I am hoping to remain in my home for the rest of my life; that will not be possible if my living expenses exceed my income.

In conclusion, I sincerely hope that you will give serious consideration to the effect these proposed rate increases will have on the lives of the elderly and other low income residents of Palo Alto.

Sincerely,
Evelyn B. Carlson
Evelyn B. Carlson
3827 Ross Road
Palo Alto 94303

11 JUN - 8 AM 9:00
CITY CLERK'S OFFICE
CITY OF PALO ALTO, CA

I protest against all of the proposed
charges for water and wastewater,

Jonathan Silverman
3345 South Court
Palo Alto 94306

Utilities acct # 30014614

11 JUN - 7 AM 10: 57

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 JUN -2 AM 9:00

Sanjay S Patel
1142 Stanislaus Lane
Palo Alto, CA 94303

May 3, 2011

Dear Sir/Madam:

Re: Notice of Proposed increases to water charges: public hearing June 13, 2011

Palo Alto Utilities account number: 30031160 – for Sanjay Patel

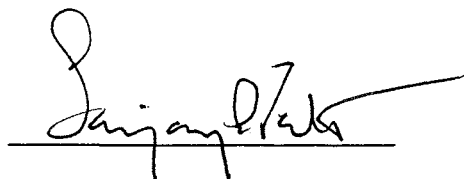
In response to your notice of utility rate changes letter dated 4/25, I duly submit this written protest to confirm my opposition to the proposed increases to the following specific charges:

1. Wastewater rates increases for S1 – Residential customers
2. Monthly water service charges for customers with 5/8" meter size [I wish my salary would increase by 100% in one fell swoop]

Can there be any justification for ripping off the proletariat? The city had its chance to put away plenty of money for the rainy-day piggy-bank during the heyday of dotcom and housing bubble – instead there appears to have been wanton profligacy without due consideration to potential future hardships.

Shame on the city for mismanagement of available funds during the "good times".

A disgruntled, and fed-up with being nickel-and-dimed taxpayer,



Sanjay Patel

Prop 218
Joseph L. Baldwin
280 Waverley Street
Palo Alto, California 94301
(650) 323-3496
June 7, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -7 PM 1:41

Honorable City Council
250 Hamilton Avenue
Palo Alto CA 94301

Dear Mayor Espinosa & Colleagues,

The resident owners of Waverley Park Condominiums respectfully protest proposed new wastewater and water rate schedules. It is high time the council resolved the unfair and inconsistent rates imposed on our type of multi-unit residential dwelling.

Our building contains ten (10) households with Assessor's Parcel Numbers 120-13-001 through 120-13-010. Our separate street addresses run from 258 to 296 Waverley Street. Our CPAU Account Number is 30015914.

Please note this key fact: over 12 months we average 4.2ccf of water usage (even less wastewater due to evaporation from pool) per household per month.

Our wastewater is classified as S1 Residential. We pay ten times (10X) the monthly rate of \$24.65, or \$246.50/month. We face a 13.2% increase to \$279.10.

Please note S2 Commercial customers are about to enjoy a decrease of 6.3% to only \$4.75/ccf. If we were classified Commercial, - AS WE ARE FOR OUR WATER USAGE - our monthly cost would be \$159.50 (42x4.75). That would save us \$120/month.

Our water is classified as W4 Commercial. We pay \$4.946/ccf.

W1 Residential customers using 0-6 ccf will pay \$3.60/ccf. We ARE residential customers each one of whom uses 0-6 ccf/month. If we were classified Residential, our monthly cost would average \$151 (42x3.60). That would save us \$57/month vs. present average \$208.

Under the status quo, we have the worst of both possible worlds. CPAU is, and has always, extracted the maximum income from small multi-unit residences such as ours.

Please decide once and for all if we are commercial or residential. If we MUST be some of each, then for mercy's sake let us be commercial for wastewater and residential for water!

Respectfully yours,

Joseph L. Baldwin
President, Waverley Park Condominiums

June 1, 2011

Palo Alto City Council
c/o City Clerk
250 Hamilton Ave.
Palo Alto, CA 94301

11 JUN - 3 AM 10:48
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

Gentlemen

In regard to a raise in the water rates, we strongly protest. Our very very high utility bills are more than adequate to cover wastewater service and infrastructure costs. All that is needed is to give less to the general fund!

Please consider this as three (3) separate protests

Christopher + Josephine Arnold

~~Christopher + Josephine Arnold~~
Parcel # 120-20-024 (1248 Waverley)
Parcel # 003-01-050 (357 Fulton Ave)
Parcel # 003-01-042 (710 Everett Ave)

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 26 PM 3:32

614 Wellsbury Way
Palo Alto, CA 94306
May 22, 2011

City Clerk
250 Hamilton Ave
Palo Alto, CA 94301

Dear Sir,

We're responding to the "Notice of Utility Rate Change". We object to the utility rate adjustment increases to both the water and waste water rates. We are against all of the proposed charges.

Our assessor's parcel number is, 132-56-019-00 and our utility account number is 300 22364.

Your truly,

Marjorie E. Masters
David H. Masters

Marjorie and David Masters

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

April, 27, 2011

11 MAY -2 AM 8:39

To Whom It May Concern-

I am a resident of Palo Alto and I received the Notice Of Utility Rate Change in the mail. I am writing to *oppose* the proposal to raise wastewater. Not only do I believe the current charge of \$24.65 is ridiculous for *all* residents to pay regardless of waste volume and/or number of residents, I absolutely don't agree with the proposed rate change to \$27.91. I am a single person who is rarely at my apartment, and when I am there, my wastewater is minimal; and in my opinion I should not be charged the same as a residence with multiple inhabitants in the first place let alone increase the current rate.

Thank you for your consideration,



Nicole Ventre

461 Wilton Ave.

Palo Alto, CA

TO: City of Palo Alto

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

FROM: Frank Kwong & Cally Chiu

11 MAY 11 PM 12:06

RE: Written Protest AGAINST all of the proposed charges on water, wastewater and refuse)

DATE: 5/2/2011

WRITTEN PROTEST AGAINST ALL OF THE PROPOSED CHARGES (WATER AND REFUSE).

Assessor's Parcel Number: 086-18-003-00



Property address: 837 Wintergreen Way Palo Alto, CA 94303

City of Palo Alto Account Number: 119973-30315

We protest the rate increase on both water and refuse.

Thank you.

Signed:

CITY COUNCIL MEETING
JUNE 13, 2011

AGENDA ITEM NO. 9: Public Hearing - Proposition 218 Hearing for
Water and Wastewater Rate Changes for Fiscal Year 2012

PROTEST LETTERS FOR WATER

Robert K. Stitt

919 Amarillo Avenue, Palo Alto, CA 94301

Phone: 650 493-5900, FAX: 650 493-0636

E-Mail rks3ataad@yahoo.com

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -5 PM 2:07

May 2, 2011

City Clerk
City of Palo Alto
250 Hamilton Ave
Palo Alto, CA 94301

RE: Objection to Proposed Utility Rate Increases

Gentlemen,

I am writing this letter to object to the increase in the utility rates. This increase would adversely affect most, those with the lowest earnings and the retired and elderly.

Very truly yours,



Robert K. Stitt

Pau Acct. #: 132153-42677



CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

City of Palo Alto

11 MAY -3 AM 11:54

NOTICE OF UTILITY RATE CHANGE

April 25, 2011

MILLICIENT CRAIG
880 AMES CT
PALO ALTO, CA 94303

As a senior citizen (88) on a fixed income, I oppose this tax increase. Thank you. Millicient Craig

On June 13, 2011, the Palo Alto City Council will consider proposed changes to the City's water, and wastewater collection services rates for the fiscal year that begins in July 2011. If approved, the revised rates will be effective starting July 1, 2011.

→ Copy already in other file per [signature]

WASTEWATER

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BERG & BERG ENTERPRISES, INC.

10050 Bandley Drive
Cupertino, CA 95014-2188
Ph (408) 725-0700 Fax (408) 725-1626
mcrawford@missionwest.com

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -9 PM 2:06

May 5, 2011

City of Palo Alto
City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

RE: Notice of Public Hearing for Utility Rate Change, Monday, June 13, 2011
967 Oregon Expressway, Palo Alto, CA

To Whom It May Concern:

We protest the potable water increases as proposed as excessive and adding charges in excess of inflation.

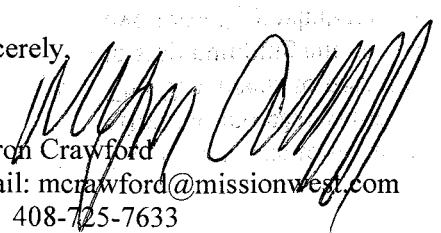
- a. Your own letter states that a component of the increases is for the increased wholesale third party rates.
- b. The City needs to demand that the wholesale water districts and the State of California start efforts to increase water supplies.
- c. The City needs to demand of the State and Federal governments that ill-advised court rulings to stop pumping and delivering water to users to protect the non-native delta smelt, need to be overturned by whatever means necessary.

We protest the Storms Sewer increases as proposed as excessive and adding charges in excess of inflation:

- a. Your own letter states that a component of the increases are for regulatory compliance
- b. The City needs to resist and demand that the regulatory agencies justify their regulations on a cost benefit basis.
- c. Developers have told you time and time again that the cost of the storm water regulations is exorbitant and ineffective yet the City takes no action.
- d. Developers have told you time and time again that the storm water regulation compliance costs should be, instead of being required on site, be instead, collected and used to fund regional facilities, steam bed restoration and clean up, regional detention.
- e. The public and private cost of designing, approving and administering the storm water regulation compliance costs on thousands of individual projects is largely wasted versus using the same expenditures on one or several regional projects.

If you have any questions, please contact me.

Sincerely,


Myron Crawford
Email: mcrawford@missionwest.com
Ph. 408-725-7633

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 16 AM 11:06

City of P.A.

Re: Proposed Water and Wastewater.

Please be informed that I
protest any increase in water and
wastewater rates

Kathy Tullus
2450 W. Bayshore #1
Palo Alto, CA 94303
acct # 3000 8162

Kathy Tullus

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 16 AM 11:04

To City of Palo Alto Utilities

Re: Protest rate changes for Water and Wastewater

From: Huangpin Hsieh

3290 Berryessa St., Palo Alto, CA 94303

I protest the wastewater rate change because the rate or the proposed changes does not have an element to encourage conservation such as the incremental rates for water. It appears the residential wastewater rate is increased to subsidize the decrease for commercial or restaurant uses. I propose the wastewater rates to be adjusted to reflect the water usage—after all, water after use becomes wastewater to be treated.

I also protest the water rate adjustment because it reduces the discrimination against heavy usage that could discourage conservation. Although the volumetric per ccf is reduced for first 6 ccf, the service charge increase significantly out pace it. I would suggest not change the service fee but **raise the volumetric fee on high volume usage even more** to encourage conservation, unless the goal of the change does not include encouraging conservation?

Best Regards,



Huangpin Hsieh

5/10/2011

Erik Lindblad
Anneliese Lindblad
3997 Bibbits Drive
Palo Alto, CA 94303-4530

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 23 AM 9:30

May 19, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Account # 30000299

We strongly oppose the proposed increases of the volumetric rates and the monthly water service rates. We are retirees with strictly limited income and already have difficulties meeting our obligations each month.

Sincerely,

Erik Lindblad

Erik Lindblad

1010 Bryant St.
Palo Alto, CA 94301
May 20, 2011

City Clerk
250 Hamilton Ave.
Palo Alto, CA 94301

RE: Protest to Projected Rise in City Water Rates & Wastewater
Collection Services to be considered on June 13, 2011

ATTENTION: Palo Alto City Council

As a resident of Palo Alto, I strongly object to a rise in
present rates to be considered on June 13, 2011.

I recall that in 2010 the garbage disposal rates were
increased.

I recall also the breach of contract with Enron Corp. which
the City of Palo made with Enron. The result of a suit by Enron
amounted to millions of dollars in damages the City had to pay for
its breach of contract.

The City Council should realize that in Palo Alto while there
are many well-to-do residents, many in our city are struggling to
survive in a time of great economic depression.

Unfortunately, many property owners in Palo Alto are afflicted
with an oppressive beaurocracy with too many rules, regulations,
which serve to control its citizens rather than to serve them.

This letter is meant to OBJECT to any further rise in utility
rates.

The undersigned resident is a property owner at the address
given above and with a utility contract number of 300221721.

This objection is timely given prior to the hearing on this
matter set for June 13, 2011.

Respectfully submitted,



Raymond V. Dunn
Palo Alto Resident and property owner

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

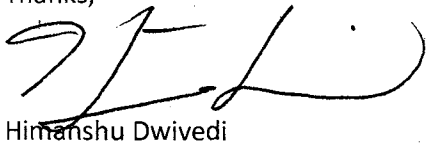
11 MAY 12 AM 10:59

Himanshu Dwivedi
2410 Bryant Street
Palo Alto, CA 94301

To whom it may concern:

I am writing this letter to protest the proposed Wastewater and water rate increases. I live at 2410 Bryant Street; Palo Alto, CA.

Thanks,

A handwritten signature in black ink, appearing to be 'Himanshu Dwivedi', written in a cursive style.

Himanshu Dwivedi

City of Palo Alto
Palo Alto, CA 94301
Attn: City Clerk

Subject: objection of Utility rate increase/2011

To whom it may concern:

This is to notify you of my objection/protest
to a rate increase for:

- 1) Water Commodities
- 2) Wastewater Service

My address is:

3687 Bryant St.
Palo Alto, 94306

acct #: 30016397

Wayne S. Marki
05.05.11

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -5 PM 1:05

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 23 AM 9:31

Lois Giovacchini

500 East Charleston Road
Palo Alto, California 94306
H: 650-424-0360 C: 650-269-2877
loisg018@gmail.com

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Dear City Council, Mayor, Clerk & Utility Department,

I am writing to express my protest of rate increases to residential property both in water and wastewater. I do not think these increases are warranted. The size of the wastewater increase at over 13% is just unbelievable. In terms of general water usage, most home owners would see between 8-35% increases. These are just too much for Palo Alto households to endure. I think money charged for utilities should be used for that and not passed over to other city budget lines that are coming up short.

These rate increases are not necessary and I do protest.



City of PA:

4/30/11

I am writing to protest
the Utility rate adjustment
for Water and/or wastewater.

Enough is enough, my hours
have been cut back severely
at work.... and all
prices seem to continue to
go up, when my pay
check keeps going down.

Spacey

Shirley Hunter

738 E. Charleston Rd

Palo Alto, Ca 94303

763 E. Charleston Rd.
Palo Alto CA 94303-4706

2011 May 23

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 26 PM 3:32

City Clerk
City of Palo Alto
250 Hamilton Ave.
Palo Alto CA 94301

Dear City Council:

This is a protest against the proposed utility rate changes as apply to the parcel of address 763 E. Charleston Rd., Palo Alto, CA 94303-4706.

I protest the proposed increase in the monthly wastewater rate.

I protest the proposed increase in the monthly water service charge.

Sincerely,

Michael C. Fischer

Michael C. Fischer

Richard C. Placone
601 Chimalus Drive
Palo Alto, California 94306

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

Voice: (650) 493-7217

11 MAY 11 PM 12:07

E-mail: rcplacone@sbcglobal.net

May 9, 2011

City Clerk
City of Palo Alto
250 Hamilton Avenue
Palo Alto, CA 94301

Re: Protest of proposed utility rates for 2011

Acct Number: 300 12674

Parcel Number 137-08-054-00

Attn City Clerk and City Council;

Address See letterhead above

This letter is written to protest the proposed increases in water rates and waste water rates. The city currently extracts millions of dollars from the sizable profits made by the utility department, including, if I understand this correctly, profits from the water utility. The city management and the Council have demonstrated over the years, that the utility department profits are used to balance the city's General Fund. While a certain amount of this transfer of profits may be justified, the ever increasing amounts are not in my opinion, especially when the Council continues to spend funds for special interest groups like the children's theater and zoo, while we are faced with years of annual deficits. Giving the Council more money only prolongs the inevitable when the Council and the managers must bring spending to the level the city can afford and stops spending money on unneeded consultants and such.

In addition, it is my understanding, AND I WOULD LIKE TO HAVE CORRECT INFORMATION ON THIS SUBJECT IF I AM WRONG, that it is against state law to use water utility profits for any purpose other than for the water utility needs. If the city is transferring water profits along with gas and electric profits, then the law is being violated and this practice must stop. All the more reason why the water rates should not be increased.

That the city owns the utility department is supposed to be reason for our rates to be lower than PG&E. They are not. The city should be making efforts to accomplish this once promised benefit.

Sincerely,



Richard C. Placone

City Clerk
City of Palo Alto
250 Hamilton Ave
Palo Alto Ca 94301

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -9 AM 10: 38

City Clerk, Please note that I am protesting the proposed Water and Wastewater rate adjustments that were outline in the Notice of Utility Rate Change dated April 25, 2011 and mailed to my home.

Regards,



Gary Holl
200 Colorado Ave
Palo Alto, Ca 94301

Irving S. and Lesley Rappaport
1500 Edgewood Drive
Palo Alto, CA 94303

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 31 AM 9:58

May 23, 2011

City Clerk of Palo Alto
250 Hamilton Ave.
Palo Alto, CA 94301

Re: Written Protests to Proposed Wastewater Rate Increases and Proposed Water Rate Increases

Dear City Clerk:

I proposed wastewater and water rate increases are highly discriminatory in favor of Commercial and Restaurant customers and against Residential customers as shown.

Wastewater

On S1-Residential and S2-Commercial & Restaurant you are hiking the rates by 13.2%, while on S2-Commercial and S2- Restaurant you propose to lower those rates by 6.3% and 10.5% respectively. Why should Residential rates be raised significantly while at the same time the Commercial and Restaurant rates are being lowered? The swing is almost 20% in favor of S2-Commercial and almost 24% in favor of S2-Restaurant. If rates are going to be raised, shouldn't all entities, whether Commercial, Restaurant and Residential all bear the increases? Instead the home owners are being severely punished in favor of the Commercial and Restaurant interests.

Water

Volumetric Charges

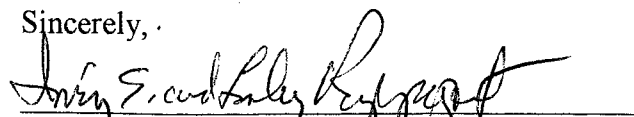
Here you propose to lower the rates for W4-Commercial by almost 10%. You throw a bone to those using 6ccf or less residentially, which seems hard to do if you have any landscaping at all but increase W1-Residential by over 8% between 7-29 ccf and a whopping 35.8% increase to \$7.64 per ccf for those using over 29 ccf. Anyone owning a residence with a lot of more than 8,000 sq. ft. is paying outrageous amounts to water their landscaping, while W4-Commercial can use any amount of water they wish at the fixed rate of \$4.946 per ccf. The break points seem totally arbitrary and unfavorable to Residential customers.

Water Service Charges

Residences and Commercial with meters between 5/8 inch and 2 inch have their service raised anywhere from 100% to 120%, while Commercial with meters between 3 inches and 10 inches have their rates raised on average only about 60%.

Commercial and Restaurant customers should bear their fair share of any rate increases, as opposed to receiving decreases at the expense of Residential customers. As with federal and state representatives, our local officials are elected to serve the most citizens, not to cater to the special interests.

Sincerely,


Irving S. and Lesley Rappaport

PROTESTING RATE INCREASES

I do not agree the proposed rate increase for water and waste water that will be effective ^{July}~~June~~, 2011.

Property owner name: ManKie Ng

Property address: 4250 El Camino Real #A303. Palo Alto, Ca
9 84306

Parcel # 167-55-080-00

ManKie Ng

5/3/2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -9 PM 2:07

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -7 PM 4:25

June 7, 2011

To: City of Palo Alto
City Clerk
250 Hamilton Ave.
Palo Alto, CA 94301

From: Lily Ng
1015 Embarcadero Rd.
Palo Alto, CA 94303

Re: I'm writing to protest against the water and
wastewater utility rate adjustment.

Lily Ng

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -6 AM 10: 04

May 3, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Dear City Clerk:

Your notice of water/wastewater rate increases arrived last week. We have some significant concerns, based on the information provided.

Wastewater: It appears from the chart that S1-Residential and S2-Commerical & Restaurant pay the same rates for wastewater services, and that a 13.2% rate increase is proposed. I do not think that it is fair that commercial and restaurants pay the same as residential for two reasons:

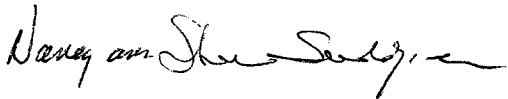
- 1) A large portion of residential water does not go back into the wastewater treatment system, but in fact is absorbed into the ground. Most homes use a lot of water on landscaping, where is it most unusual that restaurants and businesses have extensive landscaping.
- 2) Commercial & restaurants use more water that goes directly into the wastewater treatment system than residences.

For these reasons, I think that residential rates should be less for wastewater treatment.

Water: I think that increasing the base charge per month hurts individuals who are conserving water. Water rates should be based on the amount used, not for the fact that one has water in a home or business. I see no justification for raising the base service charge. If Palo Alto really wants people to conserve water, then raise the rate for the amount used.

If you need further thoughts or clarification, please contact us at the address below.

Sincerely,



Steve and Nancy Suddjian

703 Ensign Way
Palo Alto, CA 94303

June 1, 2011

Palo Alto City Council
c/o City Clerk
250 Hamilton Ave.
Palo Alto, CA 94301

11 JUN -3 AM 10:48
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

Gentlemen

In regard to a raise in the water rates we strongly protest. Our very very high utility bills are more than adequate to cover wastewater service and infrastructure costs. All that is needed is to give less to the general fund!

Please consider this as three (3) separate protests

Christopher + Josephine Arnold

Christopher Arnold Josephine Arnold

Parcel # 120-20-024 (1248 Waverley)

Parcel # 003-01-050 (357 Fulton Ave)

Parcel # 003-01-042 (770 Everett Ave)

Protest against Palo Alto Utility Rate Change

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -5 PM 2:05

Current street address: 476 Fernando Ave. Palo Alto CA 94306

Protesting: Water and Wastewater rate change.

Reason: Palo Alto already has the highest water rate and waste water rate in bay area. I used to live in San Jose, the water rate there for the total monthly usage from 0 to 13 CCF is \$2.5157.

Water rate for residential			
San Jose	\$2.5157	0-13 ccf	\$2.7663 over 13 ccf
Palo Alto	\$3.949	0-7 ccf	\$5.624 over 7 ccf
Sewer Rate	Monthly		
San Jose	\$19.40		
Palo Alto	\$24.65		

Please see the attached rate comparison chart. The problem with Palo Alto is that we had a distributor: Palo Alto Utility Company. If city buys water directly from the water company, you can avoid the unnecessary expense for hiring a utility management company. They contracted out garbage service already, why we need to keep these staffing? San Jose does not have a centralized utility company, I used to get separate bills from water company, PG&E and Waste Recycle company.

We might end up with three bills from different utility vendors, but if this will dramatically reduce the transition cost, I do not mind paying three bills instead of one.



Sibing Wei

June 1, 2011

Palo Alto City Council
c/o City Clerk
250 Hamilton Ave.
Palo Alto, CA 94301

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 JUN -3 AM 10:48

Gentlemen.

In regard to a raise in the water rates we strongly protest. Our very very high utility bills are more than adequate to cover wastewater service and infrastructure costs. All that is needed is to give less to the general fund!

Please consider this as three (3) separate protests

Christopher + Josephine Arnold

Christopher Arnold
Josephine Arnold
Parcel # 120-20-024 (1248 Waverley)
Parcel # 003-01-050 (357 Fulton Ave)
Parcel # 003-01-042 (770 Everett Ave)

5/21/11 DEAR CITY COUNCIL: I MUST, AT THIS POINT OBJECT TO ANY MORE UTILITY RATE CHANGES... FOR 2 REASONS: ① I UNDERSTAND SOME UTILITY INCOME IS BEING TRANSFERRED TO THE GENERAL FUND FOR OTHER EXPENSES. THIS IS UNACCEPTABLE. ② AS A SINGLE SENIOR ^{AND LONG TIME OWNER} ANY FURTHER RATE INCREASES REDUCES MY ABILITY TO PAY FOR OTHER NEEDS AS A SINGLE NOTICE OF UTILITY RATE CHANGE PERSON HOUSEHOLD ANYTHING LIKE "REFUSE", "SEWER", "STORM DRAIN" AND "GAS & ELECTRIC DISTRIBUTION"

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE



City of Palo Alto

11 MAY 2011

April 25, 2011

C THOMPSON
CHERYL THOMPSON
1112 FULTON ST
PALO ALTO, CA 94301

ACCT # 30002839

ADVERSELY IMPACTS ME IN AN UNFAIR WAY COMPARED TO LARGER HOUSEHOLDS.

SINCERELY,
Cheryl L. Thompson

On June 13, 2011, the Palo Alto City Council will consider proposed changes to the City's water, and wastewater collection services rates for the fiscal year that begins in July 2011. If approved, the revised rates will be effective starting July 1, 2011.

WASTEWATER

Wastewater Utility rates are imposed in order that the City may recover its costs of transporting and treating wastewater. All revenue derived from the proposed rates and charges will be used exclusively for the recovery of costs associated with providing wastewater service and to fund the capital improvement program required in order to maintain and periodically replace aging wastewater infrastructure. The Wastewater Utility's wastewater rates and charges are developed based on generally accepted cost of service principles. They are evaluated on an annual basis to determine if adequate revenues will be collected to pay for operations and maintenance costs and to provide funds for the capital improvement program. More information regarding the proposed wastewater rate changes can be found on the City's website at www.cityofpaloalto.org/rateincrease

Proposed Wastewater Rate Increases:

The proposed wastewater rate structure for residential customers continues to have a monthly charge and no volumetric component. Rates for commercial customers continue to have a "volumetric" charge for each ccf of water consumed during the billing period, and a minimum monthly charge should the calculation for volumetric charges fall below that level. The qualifications for Large Dischargers have been modified placing customers formerly under that schedule on general applicable Commercial rates.

The following chart shows the current and proposed wastewater rate schedule components:

Rate Schedule	Charge Basis	Current Rates	Proposed Rates	Change (\$)	Change (%)
S1 - Residential	Monthly Charge	\$24.65	\$27.91	\$3.26	13.2%
S2 - Commercial & Restaurant	Monthly Minimum	\$24.65	\$27.91	\$3.26	13.2%
S2 - Commercial	Per ccf	\$5.07	\$4.75	-\$0.32	-6.3%
S2 - Restaurant	Per ccf	\$9.29	\$8.31	-\$0.98	-10.5%

3.26
5.00
+8.26

WATER

Water Utility rates are imposed in order that the City may recover its costs of buying and distributing water. All revenue derived from the proposed rates and charges will be used exclusively for the recovery of costs associated with providing water service and to fund the capital improvement program required in order to maintain and periodically replace aging water infrastructure. The Water Utility's water rates and charges are developed based on generally accepted cost of service principles. They are evaluated on an annual basis to determine if adequate revenues will be collected to pay for operations and maintenance costs and to provide funds for the capital improvement program. More information regarding the proposed water rate changes can be found on the City's website at: www.cityofpaloalto.org/rateincrease

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -2 AM 9:56

April 27, 2011

City Clerk
City of Palo Alto
250 Hamilton Ave.
Palo Alto, CA 94301

Dear City Clerk:

In accordance with the Utility Rate Change dated April 25, 2011, we wish to protest the massive rate increase for water service. This is not an incremental increase, but a very significant increase. Those of us on fixed incomes are limited in the amount we can pay.

Sincerely,



Karen and Steve Ross
1770 Fulton St.
Palo Alto, CA 94303

Account No. 30025629

DONNA J. GRIDER, MMC
CITY CLERK
CITY OF PALO ALTO

MAY 18, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 23 AM 9:30

Dear Ms. Grider,

I write to protest the increase in rates of the water service and the wastewater service.

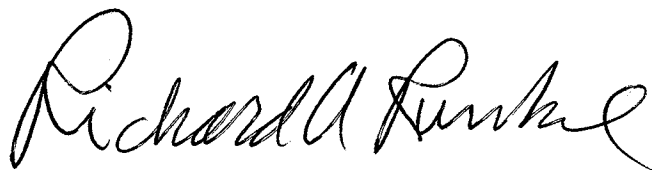
I protest the proposed increase in water rate IT IS UNJUSTIFIED.

I protest the proposed increase in wastewater rate IT IS UNJUSTIFIED.

I most strongly object to inappropriately increasing utility costs to rate payers in order to make a profit center operation of the utility department.

Sincerely,

RICHARD A. RUNKEL
741 GARLAND DRIVE
PALO ALTO, CA 94303
650 327 7589



FALD ALTO, CA
CITY CLERK'S OFFICE

11 MAY 18 PM 2:35
From the desk of
Mr. Harry Anisgard

May 14, 2011

To City Council

I strongly object to any
increase in water rates.

I urge you to turn down
any such proposal.

Harry Anisgard

2563 Green Rd

94303 650/856/9180

hanisgard@sbcglobal.net

Proud Member Since:

February 1999



Apr 30, 2014

Written Protest

Hl. City of Palo Alto,

I'm writing to protest both water and
wastewater rates increases. My address is

2360 Harvard Street
Palo Alto, CA 94306
APN# 137-05-084

Please do NOT increase the rates!

Sincerely,

Walter Lee
(Walter Lee)

11 MAY -4 AM 9:25
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

5/8/11

To Whom It May Concern —

I am 73 years old and single.
I have lived in Palo Alto forty years,
and brought my three children up
in Palo Alto.

I am writing regarding the rise
in water rates. The utilities in
this town are off the wall and to
raise the water, once again, is not
fair to people like me on very very
limited income. I feel very
worried as to how long I
can afford to live in Palo Alto
because of all the utilities and
now the water.

Susan C. King
Hester Ave
P.A.

MAY 16 2011

11 MAY 16 PM 1:00
CITY CLERK'S OFFICE
CITY OF PALO ALTO, CA

May 12, 2011

Palo Alto Water Department
c/o Public Utilities Department
P.O. Box 10250
Palo Alto, CA 94303

MAY 16 2011

Gentlepersons:

Please do not raise our water rates. We are both retired and are living on a fixed income. We are conserving our water usage, so why punish us by raising our rates?

Yes, we know that other costs are rising; we see that in our everyday food and gasoline prices. But has anyone been looking at where there can be savings in the operating costs of the department? Please reconsider the rate increases.

Thank You.

Yours truly,

Ruth H. Foley

Ruth H. Foley

Neil Foley

Neil Foley
169 Hemlock Court
Palo Alto 94306-4623

MAY 16 2011

11 MAY 16 PM 1:00
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

May 23, 2011, 2011

Account No : 30037474

3721 Heron Way

Palo Alto, CA 94303

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY 25 AM 9:04

Re: Utility rate change

I received a notice from the City of Palo Alto with regard to the Utility rate change.

This is my formal written to protest against all the proposed rate change in both Wastewater and Water.

Thank you .



Trinhthi Tran

3721 Heron Way

Palo Alto, CA 94303

Alma Silverthorn
3339 Kenneth Drive
Palo Alto, California 94303

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 11 PM 12:08

May 9, 2011

Palo Alto City Council
250 Hamilton Avenue
Palo Alto, California 94301

Dear Council Members:

First, thank you for your service to our city.

Second, I wish to protest the proposed water and wastewater rate increases. Our utilities are operating at a profit, and last year's annual payment to the city was excessive. Public Utilities should not be operated with the same principles as for profit corporations.

Please, give us a break for once.

Sincerely,



Alma Silverthorn

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

4194 King Arthur Ct
Palo Alto CA 94306

11 MAY 16 AM 11:07

May 12, 2011

City Clerk
250 Hamilton Ave
Palo Alto, CA 94301

SUBJECT: WATER RATE INCREASE PROTESTATION.

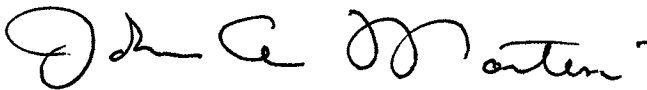
Location: 4194 King Arthur Ct. Palo Alto CA 94306
Parcel Number 137-27-017-09
Utility Account Number 30021657

The proposed water rate increase is yet another indication of the total lack of competent financial management in Palo Alto government.

We are requested to save water and then we are told that since we did a good job in conserving water that we now must pay more.

Anyone can postpone truly solving fiscal problems by raising taxes and fees and spending money we don't have. It takes a real manager to solve problems with the means at hand. How about showing real leadership and demonstrating how we can live within our means. Unfortunately many of us who are retired do not have the luxury of just telling government to give us more money because we saved water.

Very truly yours



John A. Martin



City of Palo Alto

*Response @ ending of
Letter Information -*

NOTICE OF UTILITY RATE CHANGE

LUCILLE PHILLIPS
405 KINGSLEY AVE
PALO ALTO, CA 94301

APR 25 11
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
JUN -7 PM 2:05

On June 13, 2011, the Palo Alto City Council will consider proposed changes to the City's water, and wastewater collection services rates for the fiscal year that begins in July 2011. If approved, the revised rates will be effective starting July 1, 2011.

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Proposed Wastewater Rate Increases:

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The following chart shows the current and proposed wastewater rate schedule components:

Rate Schedule	Charge Basis	Current Rates	Proposed Rates	Change (\$)	Change (%)
S1 - Residential	Monthly Charge	\$24.65	\$27.91	\$3.26	13.2%
S2 - Commercial & Restaurant	Monthly Minimum	\$24.65	\$27.91	\$3.26	13.2%
S2 - Commercial	Per ccf	\$5.07	\$4.75	-\$0.32	-6.3%
S2 - Restaurant	Per ccf	\$9.29	\$8.31	-\$0.98	-10.5%

WATER

Water Utility rates are imposed in order that the City may recover its costs of buying and distributing water. All revenue derived from the proposed rates and charges will be used exclusively for the recovery of costs associated with providing water service and to fund the capital improvement program required in order to maintain and periodically replace aging water infrastructure. The Water Utility's water rates and charges are developed based on generally accepted cost of service principles. They are evaluated on an annual basis to determine if adequate revenues will be collected to pay for operations and maintenance costs and to provide funds for the capital improvement program. More information regarding the proposed water rate changes can be found on the City's website at: www.cityofpaloalto.org/rateincrease

May - 28 - 11

To whom it may concern.

I am submitting this written protest against charges that will affect people like me with [↑]limited income. I am almost 62 years old woman who is living with a 92 years old mother.

I hate to protest this change, but facing an unknown future with an income hardly enough to pay for any thing, ~~and~~ base on my situation every penny counts. Sorry, and thank you.

Yours
Azni F Otter

Parcel number: 127-70-014-00
3759 Klamate Lane, PA, CA 94303
Utilities account 30006345

11 JUN - 1 AM 11:03
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE



CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

City of Palo Alto

11 MAY 11 PM 12:07

NOTICE OF UTILITY RATE CHANGE

April 25, 2011

DEMOOR EDWARD H AND HEDY M
3726 LA CALLE CT
PALO ALTO, CA 94306-2620

On June 13, 2011, the Palo Alto City Council will consider proposed changes to the City's water, and wastewater collection services rates for the fiscal year that begins in July 2011. If approved, the revised rates will be effective starting July 1, 2011.

WASTEWATER

Wastewater Utility rates are imposed in order that the City may recover its costs of transporting and treating wastewater. All revenue derived from the proposed rates and charges will be used exclusively for the recovery of costs associated with providing wastewater service and to fund the capital improvement program required in order to maintain and periodically replace aging wastewater infrastructure. The Wastewater Utility's wastewater rates and charges are developed based on generally accepted cost of service principles. They are evaluated on an annual basis to determine if adequate revenues will be collected to pay for operations and maintenance costs and to provide funds for the capital improvement program. More information regarding the proposed wastewater rate changes can be found on the City's website at www.cityofpaloalto.org/rateincrease

Proposed Wastewater Rate Increases:

The proposed wastewater rate structure for residential customers continues to have a monthly charge and no volumetric component. Rates for commercial customers continue to have a "volumetric" charge for each ccf of water consumed during the billing period, and a minimum monthly charge should the calculation for volumetric charges fall below that level. The qualifications for Large Dischargers have been modified placing customers formerly under that schedule on general applicable Commercial rates.

The following chart shows the current and proposed wastewater rate schedule components:

Rate Schedule	Charge Basis	Current Rates	Proposed Rates	Change (\$)	Change (%)
S1 - Residential	Monthly Charge	\$24.65	\$27.91	\$3.26	13.2%
S2 - Commercial & Restaurant	Monthly Minimum	\$24.65	\$27.91	\$3.26	13.2%
S2 - Commercial	Per ccf	\$5.07	\$4.75	-\$0.32	-6.3%
S2 - Restaurant	Per ccf	\$9.29	\$8.31	-\$0.98	-10.5%

WATER

Water Utility rates are imposed in order that the City may recover its costs of buying and distributing water. All revenue derived from the proposed rates and charges will be used exclusively for the recovery of costs associated with providing water service and to fund the capital improvement program required in order to maintain and periodically replace aging water infrastructure. The Water Utility's water rates and charges are developed based on generally accepted cost of service principles. They are evaluated on an annual basis to determine if adequate revenues will be collected to pay for operations and maintenance costs and to provide funds for the capital improvement program. More information regarding the proposed water rate changes can be found on the City's website at: www.cityofpaloalto.org/rateincrease

3691 Laguna Ave.
Palo Alto, Ca. 94306
May 10, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

City Clerk 11 MAY 16 AM 11:05
250 Hamilton Ave.
Palo Alto, Ca. 94301

Dear Sir:

I wish to protest the raise in utility
rates for water and waste water. My parcel
no. is 137-15-011-00. My address is 3691 Laguna Ave.
and my account is 30012534.

Thank you.

Sabra Driscoll

736 Layne Court
Palo Alto, CA 94306

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY 16 AM 11:06

May 10, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

We hereby protest the proposed water and wastewater rate increases as announced in your notice of April 25, 2011.



Jo Ann Fahnestock
736 Layne Court
Palo Alto, CA 94306

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -3 PM 1:02

6-1-2011

City of Palo Alto
City Council - City Clerk

Regarding residential
monthly increases of waste
water and water service
charges proposed.

I protest these unnecessary
charges. Please do not
make these increases.

Times are bad enough in
Cost of living increases
everywhere - Food - Gas.
Med. Dental, Hearing aids
Transp. Cuts in portions of
all nec. items - yet cost increases
continues. No increase in
C.O.D. S.S. So how can
anyone pay extras charges.

Mary Murphy
681 Loma Verde
Palo Alto, Ca 94306

Bd. 9/20/1917

April 27, 2011

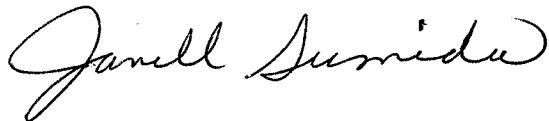
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -4 AM 10:56

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

I am protesting both the **residential water** and **wastewater** increases.

Both increases are too much.

Sincerely,



Janell Sumida, Account #30031855
2704 Louis Rd.
Palo Alto, CA 94303-3650

384 Madeline Court
Palo Alto, CA 94306
Utility account #: 30042376

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -4 AM 9:26

RE: PROTEST AGAINST UTILITY RATE CHANGE

April 30, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Dear Madam/Sir:

This letter is to protest against the proposed increase in wastewater and water meter service charges for the 2011 fiscal year. We urge the City of Palo Alto Utility Department to investigate and implement cost-saving measures of operation instead of increasing customer utility charges.

Sincerely,



Tetyana Obukhanych

May 2, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -5 PM 2:05

City Clerk
City of Palo Alto
250 Hamilton Avenue
Palo Alto, CA 94301

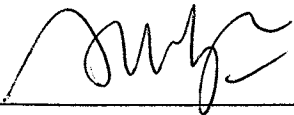
Dear Sir,

I am writing this letter to protest the proposal the city council considered about raising the 5/8 inch meter water, and S1 wastewater collection services rates for the fiscal year that begins in July 2011.

We have always conserve water the best we can and been doing our best in our daily life to protect the environment. When we first moved in to the city, we have chosen to pay a much higher (property) price to live in a solar powered community in the Vantage of Palo Alto. 13.2% increase in wastewater charge and 100% increase in monthly water service charge are not acceptable, even though it means less than \$10 a month for our household of six.

Please reconsider your proposal. Thank you.

Sincerely:



Kok Hoong Chan & Pei Yee Lee

Account No.: 30021250

Service Address: 935 Mallard Lane, Palo Alto, CA 94303

Larry Hootnick

To: City Clerk, Palo Alto
Cc: Laurence Hootnick
Subject: Proposed Water Rate Increase

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 16 AM 11:06

After reviewing the data supporting your proposed water increase, I am extremely disappointed for the following two reasons:

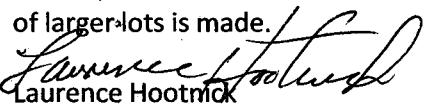
The data as presented are insufficient to make any judgment on the proposal. The premise is that the increase is primarily due to the cost of purchased water. Yet, nowhere do you show the actual increase for the purchased water or any data comparing 2011 and 2012. The only data shown is a pie chart by expense element for 2011. I don't understand why you didn't show detailed cost data by expense element for 2011 and proposed for 2012. Had you shown this, we could see how much each element is projected to change/grow and what amount and percent of the growth is for purchased water versus all other cost elements. Additionally, you state that the purchased water costs are expected to double in 5 years – you should provide a 5 year projection if you have these costs.

Interestingly, for 2011 the non purchased water/capital improvements account for 52% of spending. You do not address what actions you have taken to reduce the other 48% of the spending. For example, since debt service is 9%, have you attempted to refinance at lower rates to reduce expenses? Also, do you have the same labor cost/pension problems in almost every other area of the public sector? If so, what is your action plan to reduce these expenses?

Overall, this analysis is woefully inadequate and gets a no vote from me until these questions are satisfactorily answered.

While I have no problem in concept with expanding the number of volume levels from 2 to 3 to charge residential users more if they use a lot more, I find this proposal grossly unfair if you don't provide relief for property owners like myself who have large lots (mine is almost an acre with mature planting). While 29 ccf seems to be very reasonable for run rate usage with non or minimal irrigation usage, it is very inadequate during the peak watering billing season from July to October. Without any upward seasonal adjustment to cover the higher water needs for irrigation during this peak period the proposed rate change is extremely discriminatory to owners of larger lots like myself. I would not vote for this proposal unless there is a "peak usage" adjustment. Since your data show that irrigation accounts for 40% of total water usage, there is no way I could be below 29ccf during peak irrigation periods and maintain any reasonable level of planting.

Overall, I vote no unless more cost data is presented to justify your proposed increases and a fair treatment for owners of larger lots is made.


Laurence Hootnick

~~4240 [unclear] Court~~
Palo Alto, California 94306
30022624

June 6, 2011

City Clerk
City of Palo Alto
250 Hamilton Avenue
Palo Alto, CA 94301

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -8 AM 8:59

Subject: Utility Rate Change to be considered by the City Council on June 13, 2011.

Dear City Clerk,

I strongly protest against the proposed Water Rate increases that the City Council will consider on June 13, 2011.

This increase is discriminatory and unfair to property owners that have developed landscape and pools, especially where properties, by zoning, have lots that are at least 0.5 acres; hence larger than the properties in the majority of zones in the City of Palo Alto. The proposed water rate change results in an outrageous average 25% increase during the months of May through October, which is primarily due to landscape and pool needs. This can be clearly seen in the table below where the proposed changes to the period of May 2010 to May 2011 were applied to my property APN 175-02-041, City of Palo Alto Utilities account No. 30006818.

Table - Current cost of water and under new proposed rates for the period of May 2010 to May 2011.

Month	Service days	ccf	Current Rates	Proposed New rates	Change (%)
			Total \$/month	Total \$/Month	
May-10	32	52	281	338.70	20.66
Jun-10	29	83	455	575.53	26.48
Jul-10	34	105	579	743.61	28.48
Aug-10	29	88	483	613.73	27.02
Sep-10	30	96	528	674.85	27.77
Oct-10	32	58	314	384.54	22.29
Nov-10	29	46	247	264.79	7.22
Dec-10	29	15	73	76.32	5.07
Jan-11	34	12	56	58.08	4.15
Feb-11	29	31	163	173.59	6.75
Mar-11	27	21	106	112.80	6.04
Apr-11	33	26	134	143.19	6.47
May-11	29	53	286	346.36	20.96

Water preservation is important. But there are many other ways to preserve it than to increase consumption rates. Incentives should be given for installation of smart landscape watering systems such as the ones manufactured by HydroPoint Data Systems, or at least ones that can be programmed to take into account rainy days, allow water absorption by the ground instead of street run off by intermittent irrigation, etc. In house water consumption should also be incentivized for installation of devices that reduce the water flow, such as toilets with dual volume actuators, etc. In new residential construction, it should be required to use recirculation and insulated hot water supply. This will eliminate wasted water while waiting for hot water to come out of a faucet. Etc.

Respectfully,

Jaim Nulman
4256 Manuela Ct
Palo Alto, CA 94306

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 12 AM 10:59

Roosevelt Nickson Jr
7100 W. Alexander Rd. #2094
Las Vegas, NV. 89129
05/08/11

RE → Account: 30024789 AT
293 Margarita Ave
PALO ALTO, CALIFORNIA 94306.

TO Whom it May Concerns:
All PROPOSALS for water rates increases
Should be placed on hold until the overall state
of the economy improves. Many of us are
retired or soon to retire and do NOT need any
increases in anything. Many of We Senior
have been living in the City of Palo
Alto for thirty to forty years and recall
dearly when the cost of living was reasonable.

Sincerely
Roosevelt Nickson Jr

CITY OF PALO ALTO ACT NO 30012625
CITY CLERK'S OFFICE

11 MAY -9 PM 2:05

PROTEST THE WATER
CHANGES

for each ccf (hundred cubic
each customer. The monthly
changes to both the monthly

MRS Janet King

MAY 4th

MRS JANET King
380 MARGARITA
PALO ALTO CALIF 94306

Change	
\$ (per ccf)	Percent Change
-\$0.349	-8.8%
\$0.456	8.1%
\$2.016	35.8%
-\$0.460	-9.3%
\$0.000	0.0%
\$1.379	27.9%

Change (\$)	Change (%)
\$5.00	100.0%
\$5.00	100.0%
\$6.50	100.0%
\$14.73	120.0%
\$23.63	122.0%
\$36.35	46.8%
\$64.40	49.3%
\$145.57	55.9%
\$260.33	67.9%
\$260.33	67.9%
\$3.07	73.1%
\$9.13	130.4%
\$17.78	165.4%
\$28.73	182.4%

May 13, 2011 at 7:00 p.m. in the
presence of interested persons

The City must receive your
protests should indicate which
information identifying your
minimum, your street address.
Account(s) you have with the City

that are subject to the proposed rate adjustment(s). Protests are limited to one per parcel. Mail or deliver written
protests to: City Clerk, 250 Hamilton Avenue, Palo Alto, California 94301.

If written protests are filed by a majority of the affected customers, the applicable proposed rate increases will not be
imposed. For assistance in determining the cost of the proposed rate adjustments to you, please call the City of Palo
Alto Customer Contact Center at 650-329-2161.



City of Palo Alto

PROTEST

WE OBJECT TO AND PROTEST ALL PROPOSED RATE CHANGES EXCEPT "W-1 RESIDENTIAL".

NOTICE OF UTILITY RATE CHANGE

April 25, 2011

Teresa Furia

JUNE 3 2011

TERESA FURIA
445 MARGARITA AVE
PALO ALTO, CA 94306

On June 13, 2011, the Palo Alto City Council will consider proposed changes to the City's water, and wastewater collection services rates for the fiscal year that begins in July 2011. If approved, the revised rates will be effective starting July 1, 2011.

WASTEWATER

Wastewater Utility rates are imposed in order that the City may recover its costs of transporting and treating wastewater. All revenue derived from the proposed rates and charges will be used exclusively for the recovery of costs associated with providing wastewater service and to fund the capital improvement program required in order to maintain and periodically replace aging wastewater infrastructure. The Wastewater Utility's wastewater rates and charges are developed based on generally accepted cost of service principles. They are evaluated on an annual basis to determine if adequate revenues will be collected to pay for operations and maintenance costs and to provide funds for the capital improvement program. More information regarding the proposed wastewater rate changes can be found on the City's website at www.cityofpaloalto.org/rateincrease

Proposed Wastewater Rate Increases:

The proposed wastewater rate structure for residential customers continues to have a monthly charge and no volumetric component. Rates for commercial customers continue to have a "volumetric" charge for each ccf of water consumed during the billing period, and a minimum monthly charge should the calculation for volumetric charges fall below that level. The qualifications for Large Dischargers have been modified placing customers formerly under that schedule on general applicable Commercial rates.

The following chart shows the current and proposed wastewater rate schedule components:

Rate Schedule	Charge Basis	Current Rates	Proposed Rates	Change (\$)	Change (%)
S1 - Residential	Monthly Charge	\$24.65	\$27.91	\$3.26	13.2%
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S2 - Commercial	Per ccf	\$5.07	\$4.75	-\$0.32	-6.3%
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CITY OF PALO ALTO, CA
CITY CLERK
11 JUN 7 2011

Michael C. Gagliasso
Catherine E. Murphy
2064 Middlefield Road
Palo Alto, CA 94301

May 17, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Re: Protest of Proposed Rate Increase – Water and Wastewater

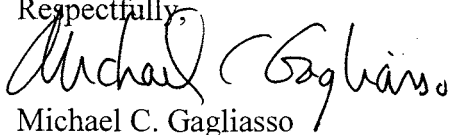
Dear Council Members:

This letter is to lodge a formal protest of the proposed increase in water and wastewater rates beginning July 2011.

It is ludicrous to raise these, and other utility rates, at the same time that the city is using utility revenue transfers to pay for general fund expenditures. Figure out a way to reduce costs for the city and allow the residents of Palo Alto to benefit from a city-owned utility. If the utilities are simply being used as a funding source to pay city employees, the residents may as well simply get their utilities from PG&E and do away with the liabilities created by the extensive city work force.

We sincerely hope that the Council will deny the proposed rate hike at its June 13, 2010 meeting and instruct staff to present a plan to lower costs which will result in the utility revenue transfers being lowered and ultimately eliminated.

Respectfully,


Michael C. Gagliasso


Catherine E. Murphy

11 MAY 20 AM 9:46
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

Cassidy/
Turley/ Commercial
Real Estate Services

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

1615 S. Main Street, Milpitas, CA 95035
T 408.262.4226 F 408.719.1347 cassidyturley.com

11 MAY -2 AM 9:59

April 28, 2011

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Re: Moreno Middlefield, LLC, 2605 Middlefield Rd., Palo Alto, CA 94306
City of Palo Alto Utilities Account No: 30002093

Dear City Clerk:

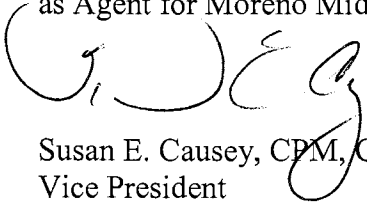
As managing agents for the ownership of Moreno Middlefield, LLC, whose address is referenced above, please accept this as our formal protest of the proposed water and sewer rate increases effective July 2011.

During this dramatic economic climate, our property has seen its businesses struggling because they could not produce enough income to meet their expenses. In this instance, the property's water and sewer fees are reimbursed by each business owner and any increase in expenses will create undue financial hardship.

Your consideration of this request is greatly appreciated.

Sincerely,

Cassidy Turley PMSF, Inc.
as Agent for Moreno Middlefield, LLC


Susan E. Causey, CPM, CSM
Vice President
Agent for Owner
DRE License #00784073

City Clerk:

6/3/2011

We protest against the proposed
water and wastewater rate change since
our current rates are higher than other
cities in the Santa Clara County.

We are the owner of house located
in 1095 Moreno Ave., Palo Alto, CA 94303
(APN: 127-02-042)
Utilities Acct: # 30049914

Hong Ku &
Geteng Liu

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -7 AM 10:57

10 May, 2011

John & Maureen Martin
3595 Murdoch Dr.
Palo Alto, CA 94306-3636

To:

City of Palo Alto

As long-time residents
of Palo Alto, and senior
citizens hoping to stay in
our house during our
final years, we are
protesting yet another rate
hike for our utility services!
We are finding our utility bills
are rising at every level and
we are requesting no water
rate increase of ~~any~~ any per cent.
We are stunned by our gas bill
of Jan. 20th at \$9.42 per day, and for
4/2011 at \$7.39 a day. We are only 2 people
+ find these bills very high. Could it be a
meter error? Maureen Martin

April 27, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -4 AM 10:56

City Clerk
250 Hamilton Avenue
Palo Alto, CA 94303

I am protesting both the **residential water** and **wastewater** increases.

Both increases are too much.

Sincerely,

Masao Sumida, Account# 30000731

Masao Sumida
1040 Newell Rd.
Palo Alto, CA 94303-2930

Objection to ~~Water Rate Increase~~

We wish to formally protest the proposed increase in water rates for residential users. There is no justification for increasing the monthly meter charge from \$5 to \$10. The basic meter charge itself is unwarranted, and the increase in the charge is even more inappropriate.

The increase in water rates of 8.1% for use over 6 ccf also is excessive and should not be approved. The volume at which rates change should be retained at 7 ccf, or increased to 8 ccf, not reduced. The amount of indcrease of \$0.456/ccf also is excessive. We wish to protest both the reduction of the threshold for higher rates, and the amount of increase at the higher rates.

Our address is ~~4010 Olive St.~~ Our account is 065-055980-3.

Robert Moss

Robert Moss

Harriet Moss

Harriet Moss

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -9 PM 2:07

3073 Price Court
Palo Alto, CA 94303

May 5, 2011

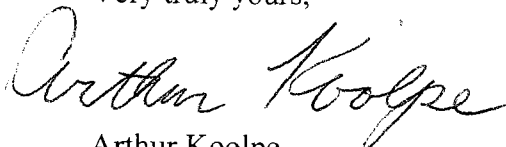
City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Reference: Assessor's Parcel Number 127-52-010-00

Gentlemen,

The purpose of this letter is to protest the proposed Fiscal Year 2012 utility rate adjustment for both water and wastewater rates.

Very truly yours,


Arthur Koolpe

City Council,

24, May 2011

I protest the water & wastewater increase. Every year in June for the past several years, the rates of utilities are raised. I am disabled & am on a fixed budget, it is a hardship for me to keep having my rates be raised each year. My parcel # is 127-31-032-00
My address 2410 Ross Road
Palo Alto, Calif 94303

My Palo Alto Utilities account # is
30037039

Laura A. Feriarte

11 MAY 31 AM 9:59
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

Council Members

Tuesday, April 26, 2011

Subject: Proposed water rate increase, parcel
APN 127-31-042

We are fortunate to have an adequate water supply this year, therefore water rates should be lower than when we have a shortage of water.!

It has always been the City policy and my policy to, to save water and thus lower consumption.

However, we residents who use 7-29 ccf are being ^{charged} 6.080 per ccf and the Commercial who use as much or more are charged far less at 4.486 per ccf, this does not seem fair and why the inequality?

You have many elderly, retired people living in Palo Alto, who are on fixed income and can do nothing to increase it, are you trying to drive us out of our homes in Palo Alto by raising the City rates and cost of living each and every year.

I am strongly against frequent utility rate increases.
Robert Eaton, 2574 Row Rd, Palo Alto

May 1, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -5 PM 2:05

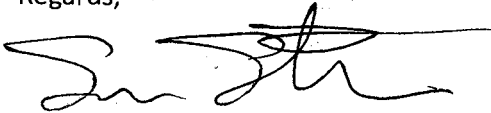
Subject: Protest of water and wastewater rate adjustment

Address: 3021 Ross Road, Palo Alto, CA 94303

Dear City Clerk,

I am writing to officially protest the utility rate adjustments for wastewater and water.

Regards,

A handwritten signature in black ink, appearing to read 'Seavan Sternheim', with a horizontal line drawn through the middle of the signature.

Seavan Sternheim

Homeowner: 3021 Ross Road, Palo Alto, CA 94303

To: City of Palo Alto
Re: Utility Rate Change

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

From: Johnny Naber
3232 Ross Road

11 MAY 18 PM 2:38

To Whom it may concern

I received your "Notice of Utility Rate Change" dated April 25, 2011 wherein it specified I may submit a written protest. The following is my protest.

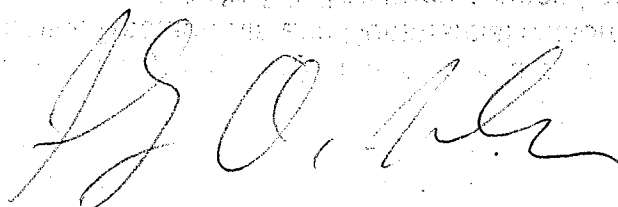
I have always and will always believe that a person should take care of themselves and pay their own way through life. I have no complaint with paying my fair share if the City needs more funds to pay for the services I receive. That's only fair. What I strongly object to however is the same solution the Federal Government is using, asking middle class workers to bear the majority of the burden while giving special breaks to over-privileged people and big business.

A wastewater hookup in and of itself does not put any burden at all on a wastewater treatment plant. A burden is created only by actual waste that is sent to that plant. The more waste that is sent the larger the burden on the treatment plant. My modest single bathroom home sends down an extremely small amount of waste. A vast majority of that comes from the shower and kitchen sink, both of which need little or no treatment at all. That leaves a single toilet as my very modest burden on the wastewater treatment plant. Basic rates for Residential, Restaurants and Commercial customers have all been increased the same amount and that's fair. The burden placed on the wastewater treatment plant by Restaurants and Commercial customers however can be, and usually is, enormously larger than what my home could possibly create so there is a tiered rate schedule for those customers. Those rates are going down and that is the opposite of fair. The waste from Restaurants and Commercial customers is the source of the vast majority of the burden on a treatment plant and they get a reduced rate? How do you justify that? (That's a rhetorical question, of course you cannot justify it.)

I have the same issue with the water rates. I do not even water the lawns now to conserve water and I see my rates will decrease 8.8% for the first 6 Hundred Cubic Feet but then for the next two rate tiers they go up 8.1 and 35.8%!!!! respectively whereas Commercial rates go down 9.3% for 14 Hundred Cubic Feet and do not increase at all above that. Again that is the opposite of fair. Again the vast majority of the burden on the water system/supply is coming from the Commercial sector and yet they get a bigger break. If I for example were to use 50ccf of water it would cost \$321.88 but a Commercial customer would only pay \$178.42 for the same amount of water. In fact they could use 66.27ccf of water and still pay less than I would. Another way to describe their savings is they could get 1,627 Cubic Feet = 12,170.8 gallons of water for free. Well, free to them, not free for me, I and other middle class homeowners will be paying for their savings.

As I previously stated I am more than willing to cover my fair share but I urge you to require the same sacrifices from everyone, not put most of the burden on those who can afford it the least.

Thank you,
John Naber



June 6, 2011

To Mayor Espinosa and City Council Members:
Please vote NO on water and wastewater rate
increases

In your discussion re the proposed water and
wastewater rate increase, I hope that you will
consider the numerous senior residents of Palo
Alto living on fixed incomes, for whom these rate
increases would constitute a significant hardship.
I am an 87 year old widow on a fixed and
limited income, supporting an unemployed
son (2+ years) in addition to myself. As you
know, there have been no cost of living increases
in Social Security payments for the past 2 years
and no prospects for increases in the foresee-
able future. I am hoping to remain in my
home for the rest of my life; that will not be
possible if my living expenses exceed my
income.

In conclusion, I sincerely hope that
you will give serious consideration to the
effect these proposed rate increases will have
on the lives of the elderly and other low income
residents of Palo Alto.

Sincerely,
Evelyn B. Carlson
Evelyn B. Carlson
3827 Ross Road
Palo Alto 94303

11 JUN - 8 AM 9:00
CITY CLERK'S OFFICE
CITY OF PALO ALTO, CA

THEODORE L. GLASSER
655 SAINT CLAIRE DRIVE
PALO ALTO, CALIFORNIA 94306-3054

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 MAY -5 PM 2:07

2 May 2011

City Clerk
City of Palo Alto
250 Hamilton Avenue
Palo Alto, CA 94301

Utilities Account No.: 30006771

Please accept this letter as my protest against any proposed increase in water rates for my parcel at the above address.

Thank you.



Theodore L. Glasser

Richard and Joan Raiter
211 Seale Avenue
Palo Alto, CA 94301

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE
11 JUN -8 AM 9:01

June 6, 2011

City Clerk
City of Palo Alto
250 Hamilton Avenue
Palo Alto, CA 94301

Dear City Clerk:

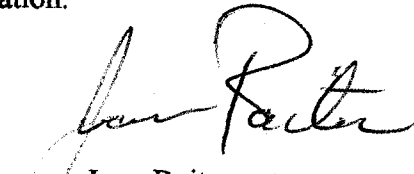
We are taking this opportunity to write this letter of protest against the proposed increase in the Water Utility water rates change. The proposed change is a very significant one and is much higher than necessary in our opinion.

We are long term owners and occupants of our property in Palo Alto, since 1976. Please take into consideration the older people who may be on a fixed income or very close to it.

Thank you for taking this into consideration.

Sincerely,


Richard Raiter


Joan Raiter

Richard and Joan Raiter
211 Seale Avenue
Palo Alto, CA 94301
650-326-0232
Parcel Number 124-18-029-00
Palo Alto Utilities Account # 30025635

I protest against all of the
charges
of
334
Palmer
300-4094

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -2 AM 9:00

Sanjay S Patel

1142 Stanislaus Lane

Palo Alto, CA 94303

May 3, 2011

Dear Sir/Madam:

Re: Notice of Proposed increases to water charges: public hearing June 13, 2011

Palo Alto Utilities account number: 30031160 – for Sanjay Patel

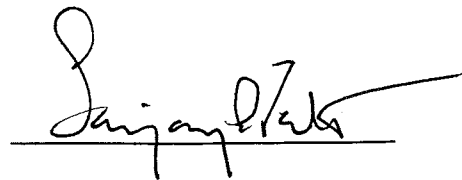
In response to your notice of utility rate changes letter dated 4/25, I duly submit this written protest to confirm my opposition to the proposed increases to the following specific charges:

1. Wastewater rates increases for S1 – Residential customers
2. Monthly water service charges for customers with 5/8" meter size [I wish my salary would increase by 100% in one fell swoop]

Can there be any justification for ripping off the proletariat? The city had its chance to put away plenty of money for the rainy-day piggy-bank during the heyday of dotcom and housing bubble – instead there appears to have been wanton profligacy without due consideration to potential future hardships.

Shame on the city for mismanagement of available funds during the "good times".

A disgruntled, and fed-up with being nickel-and-dimed taxpayer,



Sanjay Patel

Joseph L. Baldwin
280 Waverley Street
Palo Alto, California 94301
(650) 323-3496
June 7, 2011

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -7 PM 1:41

Honorable City Council
250 Hamilton Avenue
Palo Alto CA 94301

Dear Mayor Espinosa & Colleagues,

The resident owners of Waverley Park Condominiums respectfully protest proposed new wastewater and ~~water~~ rate schedules. It is high time the council resolved the unfair and inconsistent rates imposed on our type of multi-unit residential dwelling.

Our building contains ten (10) households with Assessor's Parcel Numbers 120-13-001 through 120-13-010. Our separate street addresses run from 258 to 296 Waverley Street. Our CPAU Account Number is 30015914.

Please note this key fact: over 12 months we average 4.2ccf of water usage (even less wastewater due to evaporation from pool) per household per month.

Our wastewater is classified as S1 Residential. We pay ten times (10X) the monthly rate of \$24.65, or \$246.50/month. We face a 13.2% increase to \$279.10. Please note S2 Commercial customers are about to enjoy a decrease of 6.3% to only \$4.75/ccf. If we were classified Commercial, - AS WE ARE FOR OUR WATER USAGE - our monthly cost would be \$159.50 (42x4.75). That would save us \$120/month.

Our water is classified as W4 Commercial. We pay \$4.946/ccf. W1 Residential customers using 0-6 ccf will pay \$3.60/ccf. We ARE residential customers each one of whom uses 0-6 ccf/month. If we were classified Residential, our monthly cost would average \$151 (42x3.60). That would save us \$57/month vs. present average \$208.

Under the status quo, we have the worst of both possible worlds. CPAU is, and has always, extracted the maximum income from small multi-unit residences such as ours.

Please decide once and for all if we are commercial or residential. If we MUST be some of each, then for mercy's sake let us be commercial for wastewater and residential for water!

Respectfully yours,


President, Waverley Park Condominiums

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY -4 AM 9:27

May 1, 2011

Members of the Palo Alto City Council
c/o City Clerk
250 Hamilton Avenue
Palo Alto, CA 94301

Re Proposed Water Rate Increases

Honorable Members of the Council,

I am writing to protest against the proposed water rate increase as outlined in the Notice of Utility Rate Change of April 25, 2011.

I and my husband, John Seely Brown, are the owners of the property located at ~~1110 Waverley Street~~. The parcel number is 120-18-045-00. My utility account number is 30028387. We have a large lot. It is 150 by 115 feet for a total of 17,250 square feet. In addition it is a corner lot with 4 trees on one block face and 6 on the other for a total of 10 large, mature, street trees.

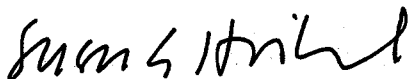
The existing water rates already unfairly penalize all large lot owners in Palo Alto. The proposed rates make this unfairness even more extreme. Large lots can easily require double or triple the water their neighbors do - with exactly the same kind of landscaping. Large lots on a corner get a double whammy. Property owners are required to water street trees, especially during the dry summer months. Corner lots, on average, have more than double the trees of midblock lots. Large corner lots have even more. In our case, we have approximately five times the trees of a midblock lot.

Street trees and landscaped gardens are two of the features that make Palo Alto the uniquely lovely community it is. Those of us with large lots or unusual numbers of street trees should not be penalized for contributing to our community by caring for our property. I know you are trying to use the rate schedule to encourage all of us to be efficient in our use of water and I applaud this effort. But giving 7,500 square foot lots the same water budget as 17,250 square foot lots is not really going to accomplish what you want as the vast majority of parcels will not need to do much water rationing at all.

I strongly urge the City to consider a water rate scheme that takes parcel size and location into account. In particular, the volumetric triggers that put a customer into a higher rate category could be adjusted based on parcel size and on whether a lot is on a corner or is midblock.

In addition I am quite dismayed at the growing disparity in residential water rates and commercial rates. Again, it's an issue both of fairness and effectiveness. Basically, you have just given commercial users a nice big discount. And counted on residential users to pay for it.

Sincerely,



Susan E Haviland

June 1, 2011

Palo Alto City Council
c/o City Clerk
250 Hamilton Ave.
Palo Alto, CA 94301

11 JUN -3 AM 10:48
CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

Gentlemen

In regard to a raise in the water rates we strongly protest. Our very very high utility bills are more than adequate to cover wastewater service and infrastructure costs. All that is needed is to give less to the general fund!

Please consider this as three (3) separate protests

Christopher + Josephine Arnold

Christopher Arnold Josephine Arnold

Parcel # 120-20-024 (1248 Waverley)

Parcel # 003-01-050 (357 Fulton Ave)

Parcel # 003-01-042 (770 Everett Ave)

E.R. & N.M. Oblander
3130 Waverley Street
Palo Alto, CA 94306

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 JUN -8 AM 9:01

City Council of Palo Alto
250 Hamilton Avenue,
Palo Alto, CA 94301

Ladies & Gentlemen

RE: 3130 Waverley Street
Account #30025569

Your letter 25 April 2011 requests correspondence from residents if they wish to protest the proposed raises in water rates. Consider this a vehement protest. My wife and I are retired with a work related disability income (from PERS) for the enormous amount of \$2,345.82 a month after the usual deductions for what we consider reasonable future protection of long term care and recently a \$37.59 PERS Choice Bay supplement was added to the original \$168.66 premium. Needless to say that \$37.59 aided us considerably. Because I was forced into retirement in 1978, long before the Police pay scale reached the astronomical figures they pull.

We scrimp and save every way we know how. By: replacing our lawns some 7-8- years ago. Having only a few measly flowers (in pots) to give our modest home a touch of color. I must mention some years ago when the city's requirement that Public Safety Personnel live within the City limits A requirement that was ruled illegal and Unconstitutional by the Courts, virtually everyone in those two categories fled the City for surrounding locations where they could get more house for less money, we stayed put because a. we loved living here. b. my wife was born, raised and educated here, c. we felt we needed to be readily available to the citizens of Palo Alto in the event of an emergency. Those who moved to Fremont, San Jose, Sunnyvale or Sana Clara at their first opportunity had the attitude: The "H" with Palo Alto, I have a family of my own to concern myself with in an emergency. I would venture a guess that less than 5% of Public Safety people live in Palo Alto now. I know that from my era only a total of 4 Policemen have retired and remain here, including myself. The financial pressures placed on us by these constant price raises for utilities is tremendous.

I know this objection will dismissed as a whiner letter because none of you have ever been cast into the position we are in. However at 80 years of age and failing health our options are extremely limited

So we object to the price increase and I believe that if you were in our circumstances you would feel the same.



Sincerely Ed & Nancy Oblander.

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

11 MAY 26 PM 3: 32

614 Wellsbury Way
Palo Alto, CA 94306
May 22, 2011

City Clerk
250 Hamilton Ave
Palo Alto, CA 94301

Dear Sir,

We're responding to the "Notice of Utility Rate Change". We object to the utility rate adjustment increases to both the water and waste water rates. We are against all of the proposed charges.

Our assessor's parcel number is, 132-56-019-00 and our utility account number is 300 22364.

Your truly,

Marjorie E. Masters
David H. Masters

Marjorie and David Masters

TO: City of Palo Alto

CITY OF PALO ALTO, CA
CITY CLERK'S OFFICE

FROM: Frank Kwong & Caly Chiu

11 MAY 11 PM 12:06

RE: Written Protest AGAINST all of the proposed charges on water, wastewater and refuse)

DATE: 5/2/2011

WRITTEN PROTEST AGAINST ALL OF THE PROPOSED CHARGES (WATER AND REFUSE).

Assessor's Parcel Number: 086-18-003-00

Property address: 837 Wintergreen Way Palo Alto, CA 94303

City of Palo Alto Account Number: 119973-30315

We protest the rate increase on both water and refuse.

Thank you.

Signed:

Frank Kwong
Caly Chiu