



**City of Palo Alto**  
**City Council Staff Report**

**(ID # 12229)**

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**Report Type: Special Orders of the Day Meeting Date: 5/3/2021**

**Summary Title: Resolution for Margaret Zittle Retirement**

**Title: Adoption of a Resolution Expressing Appreciation to Margaret Zittle Upon Her Retirement**

**From: City Manager**

**Lead Department: City Clerk**

**Attachments:**

- Attachment A: Margaret Zittle Resolution



# Resolution

## EXPRESSING APPRECIATION TO MARGARET ZITTLE UPON HER RETIREMENT

**WHEREAS**, Margaret Zittle began her career with the City of Palo Alto on March 27, 1989, and has been exemplary throughout her 32-year tenure; she started her career working long hours in the Administrative Services Department's Finance Division preparing the Budget Book and other critical documents; and

**WHEREAS**, on October 27, 1992, Margaret was promoted into the Public Works Department, ultimately becoming an Industrial Waste Inspector with broad responsibilities from managing a series of Water Pollution Prevention programs to outreach to school children; and

**WHEREAS**, Margaret developed and managed the City's inaugural Clean Bay Business Program for Vehicle Service and Repair businesses for 25 years which was the first of its kind in California providing positive incentives for businesses that fully complied with Water Pollution Prevention requirements; and

**WHEREAS**, Margaret designed a changing array of incentives from newspaper announcements, window stickers, and plaques to fun snacks and useful automotive items for the Clean Bay Business program and helped other cities develop similar programs; and

**WHEREAS**, Margaret was instrumental in developing pollution prevention programs for other categories of businesses including dental offices for which she presented at regional Pollution Prevention conferences. Margaret managed the production and tracking of permit issuance, compliance checking, and enforcement which culminated in extensive and accurate Annual Reports which always received high marks from State and Federal oversight agencies; and

**WHEREAS**, Margaret consistently received compliments from the businesses she regulated for providing excellent customer service and positive incentives. She was recognized by her peers and City staff for being professional, hardworking, dependable, caring, and for being a team player with a positive attitude, and became the most knowledgeable person in the office on Permit, Enforcement and Billing procedures.

**NOW, THEREFORE, LET IT BE RESOLVED**, that the Council of the City of Palo Alto hereby gratefully records and extends its sincere appreciation to Margaret Zittle for her dedication and excellent service rendered to the City.

INTRODUCED AND PASSED: May 3, 2021

ATTEST:

APPROVED:

\_\_\_\_\_  
City Clerk

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Mayor

APPROVED AS TO FORM:

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City Manager

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City Attorney