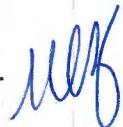




October 11, 2016

TO: Library Advisory Commission
FROM: Monique le Conge Ziesenhene, Director 
RE: October 4, 2016 LAC Joint Meeting with City Council

Here are the notes taken at the October 4 meeting:

Holman

- Additional day at CT: Sunday vs. Thursday
- Cost to open CT on Thursdays

Dubois

- Use and satisfaction of meeting rooms
- Hours of operation – comparison of range of hours with other libraries
- Online learning – paid online learning offerings in the future

Schmid

- All indicators of success
- Circ down, # of visits – how are people spending their time?
- How is Library assessing the changes to long term plans?
- Corner libraries – are these sponsored by library?

Berman

- Children's Library – why checkouts dropped considerably
- Clarification on "Other Media" and "Youth Librarians"
- Current issues: Not enough parking and open hours

Scharff

- Data shows more visits to checkouts – libraries transitioning as a meeting place and serving a wide range of customers. What would be most useful open hours?

Wolbach

- Get circulation numbers for foreign language collection
- What are the most popular languages?
- What is Library targeting to increase with change in demographics?

Burt

- Look at online learning as an emerging direction
- 3D printing at MP
- MP Teen Center and library collaboration

(Absent – Council member Liz Kniss)

Additional Notes:

June Loy

The council had the following observations and questions that I think are action items.

- Council Member Holman asked what days or hours would make the most difference for the community if there were additional open hours added to the Library schedule. In general the Council Members all echoed an interest in increasing hours if possible and affordable. They wanted to know about how hours compare to other communities, and not just as total hours open. I think these questions mean that we should probably schedule a discussion on hours for an LAC meeting. If you could have more data available Monique, it would be best to have that for our upcoming meeting this month. If a specific survey would be required to answer that then that should just be recommended at our October meeting.

Some comments were about extending hours for College Terrace or Downtown and some were about extending evening hours in general.

As part of the discussion I think we need some model to use for the cost to the city of funding open hours; that may be the model of \$700K an hour that Don mentioned. Monique if you would have more to add on that subject that would be great.

- Council Member Dubois asked about meeting rooms. There were also questions asking for more data on meeting room usage and satisfaction with that service. Let's put that on the agenda too.
- Council Member Dubois also asked about online learning services as a Digital resource and Mayor Burt agreed that this might be a good service to consider adding.
- We were also asked what the most popular languages are (I assume circulation numbers are what was being asked for) and what are the most needed languages.
- Mayor Burt wanted some specifics on what kind of collaboration goes on between Mitchell Teen library activities and the Community Center Teen space.

Don McDougall

Comments and Questions for Follow-up

- Use and satisfaction of meeting rooms?
- Open hours?
 - Beyond 9 PM
 - College Terrace on Thursday or Sunday
Monique's response: none other than NYC are open beyond 9
(we might want to give proof from websites)
 - We should do a citizen study

- Do we offer on-line learning (MOOC?) subscriptions?
- Do we have more details on teen programs, attendance, and plans to expand?
- Do small libraries impact our circulation?
- Why?
 - Are Children's Library numbers down?
 - Why has "Other media" dropped?
- Could we expand Teen hours more often, especially for study?
- What languages do we offer for books and programs and in what numbers?
- Why do we not have 3D printer in Mitchell Park?
- How could there be more collaboration with the Teen Center in the Community Center?