



# COVID-19 UPDATE

Current Regulations  
City Response

**MAY 20, 2020**

[www.cityofpaloalto.org/coronavirus](http://www.cityofpaloalto.org/coronavirus)

## **SANTA CLARA COUNTY PUBLIC HEALTH ORDER**

- Shelter in place through May 31, 2020
- Construction activities allowed with additional safety protocols
- Essential businesses open
- Most retail is curbside pick up only
- Face coverings recommended
- Social distancing required
- Five key indicators to determine when to lift shelter in place
  - Number of cases and hospitalizations flat or declining
  - Adequate supply of PPE for health care worker
  - Meeting testing needs including for vulnerable populations
  - Capacity to investigate and trace all cases and contacts

## COVID-19 UPDATE

- Following County shelter in place public health order
- Utilities payment relief and rate assistance programs
- Face coverings required when out in public, at businesses, on public transit
- Essential Utilities Operations staff returned to work Monday, May 11
  - Personal symptoms check before reporting to work
  - Staggered shifts
  - Social distancing required, signage for public to respect social distancing
- Full meter reading activities to resumed Monday, May 11
- Remote work for most staff continues
  - Working on-site: 122
  - Working remotely: 93



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