

Identified in 2018 Utilities Strategic Plan

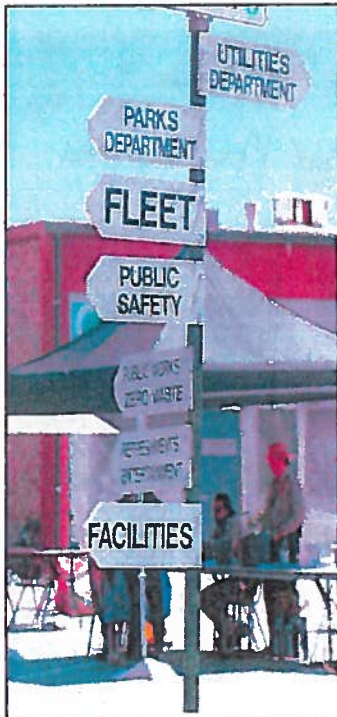
Priority 4/Strategy 5: Engage stakeholders and define CPAU's role in supporting and facilitating community resiliency

Action 1. Engage in community outreach to identify what aspects of resiliency are important to the community for each utility to support development of a resiliency work plan. Complete by December 2018.

- Action 2. Define minimum emergency service commitments and targeted full system recovery times in case of a major disaster(s) and communicate general guidance on recovery times to the public.
- Action 3. Develop an outreach and education program to facilitate individual customer resiliency efforts.
- Action 4. Identify high priority issues that could interfere with emergency service commitments and recovery times and develop a plan to improve resiliency in these areas.

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Proposed Workshop #1

Define Resilience, Vision, and Goals

- 2 Panels:
 - 3-4 experts in the field of resiliency
 - Staff to discuss resiliency in Palo Alto context
- Break out session to discuss community assets and potential vulnerabilities
 - Identify hazards impact to Community, Critical Services, Built Environment, Economy, Natural Environment
 - Identify top 3 priority areas

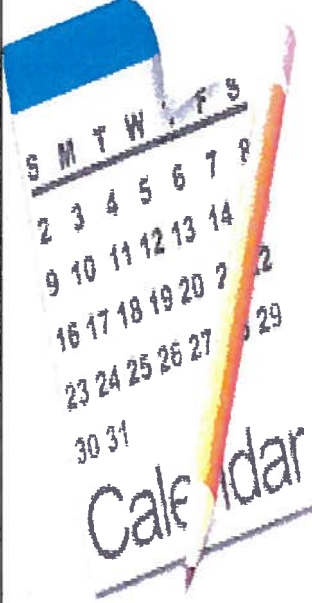


Proposed Workshop #2

Refine Resilience Vision and Goals

- Review Resiliency Framework and Guiding Principles draft from Workshop #1
- Review more specific scenarios such as plans for a second transmission line and Distributed Energy Resources development
- Developing clear timing for implementing resiliency efforts
- Identify further outreach efforts





Proposed Schedule

- Workshop 1: August 2018, 2-4 hours
- Workshop 2: October 2018, 1-2 hours
- Additional public outreach: TBD
- Return to UAC with proposed implementation plan: Q1 2019

