DOMESTIC REFUSE COLLECTION

UTILITY RATE SCHEDULE R-1

A. APPLICABILITY:
This schedule applies to each occupied domestic dwelling as required by City ordinance, including separate single-family domestic dwelling and multi-unit dwellings (4 units or less). An occupied dwelling unit is defined as any home, apartment unit, cottage, flat or duplex unit, having kitchen, bath, and sleeping facilities, and to which gas or electric service is being rendered.

B. TERRITORY:
Within the incorporated limits of the City of Palo Alto and on land owned or leased by the City.

C. RATES:
The refuse rates below provide weekly collection, processing and disposal of materials properly deposited in the number of garbage containers indicated below, as well as weekly collection and processing of recyclables from blue carts (standard service includes one 64-gallon blue cart), weekly collection and processing of compostables (yard trimmings, food scraps, and food soiled paper) from green carts (standard service includes one 96-gallon green cart), ongoing maintenance of the closed Palo Alto Landfill, zero waste programs, street sweeping service, the household hazardous waste program, and the annual Clean Up Day.

**Monthly Refuse Services Cost**

<table>
<thead>
<tr>
<th>Garbage Cart Sizes</th>
<th>Monthly Refuse Services Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mini-can/20-gallon cart *</td>
<td>27.81</td>
</tr>
<tr>
<td>1 32-gallon cart**</td>
<td>50.07</td>
</tr>
<tr>
<td>1 64-gallon cart</td>
<td>100.15</td>
</tr>
<tr>
<td>1 96-gallon cart</td>
<td>150.22</td>
</tr>
</tbody>
</table>

*Mini-can service cannot be combined with any other cart service

**Standard cart service is one 32-gallon cart.

D. SPECIAL ITEM CHARGES:
1. Stove/washer/dryer/water heater pick up * ................................................................. 25.00
2. Freezer/refrigerator/air conditioner/garbage compactor pick up * ........................... 40.00
3. Upholstered furniture pick up (per unit) * ................................................................. 15.00

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Effective 7-01-17
4. Mattress pick up ................................................................. 15.00
5. Tire pick up (per tire, limit of 4 tires) ........................................... 20.00
6. Pallet pick up ................................................................. 5.00 *

“Surcharge special” fee (see E5. below) applies when special item is not collected under the annual Clean Up Day Program guidelines.

E. SPECIAL LABOR CHARGES:
1. Return trip (next day service) ....................................................... 24.00
2. Return trip (same day service) ......................................................... 36.00
3. Extra collection (for service of additional material; charged per cubic yard) ......... 60.00
4. Miscellaneous 1 person service rate (pull out service) .............................. 2.50/min
5. Surcharge special (one time pick up of large or non-standard items; or delivery of containers for special events) .............................................................. 80.00
6. Repair rate ........................................................................... 2.50/min + material
7. Back/side yard collection of garbage (monthly charge per residence – available to current back/side yard service customer only) ............................................. 3.66

F. SPECIAL CART CHARGES:
1. 32-gallon cart rental*** ............................................................ 3.15
2. 64-gallon cart rental*** ............................................................ 3.15
3. 96-gallon cart rental*** ............................................................ 3.15
4. 20-gallon cart purchase ................................................................ 60.00
5. 32-gallon cart purchase ............................................................. 51.00
6. 64-gallon cart purchase ............................................................. 57.00
7. 96-gallon cart purchase ............................................................. 62.00
8. Cart wash ............................................................................. 30.00
9. Compost cart contamination (entire cart dumped) ............................... 30.00
10. Recycling cart contamination (entire cart dumped) .............................. 30.00
11. Damaged cart exchange (one allowed per customer each calendar year at no cost) ..... 20.00
12. Monthly key service (customer provided lock) ...................................... 15.00
13. Lock (Collector provided) ................................................................ 25.00
14. Cart lock installation ................................................................ 40.00

*** Monthly charge for each additional cart of service above three carts for the compostable materials or recycling cart.

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Supersedes Rate Schedule R-1 dated 07-01-16

Effective 7-01-17

Sheet No. R-1-2