When you dial (650) 329-2496 you will reach a phone tree to help you get to the specific division you need to reach. The phones are answered from 7:30 am to 12:00 pm and 1:00 to 4:00 pm Monday through Friday.

**Option 1** – Allows caller to reach Project Coordination team for questions regarding permits and fees

**Option 2** – Allows caller to schedule inspections or speak to an inspector. Can also provide information about how to schedule via the app

**Option 3** – Allows caller to reach Building Plan Check team for building code questions

**Option 4** – Allows caller to reach Fire Prevention Bureau staff

**Option 5** – Allows caller to reach staff for Protected Tree and Landscape review questions

**Option 6** – Allows caller to reach staff for Planning and Zoning questions

**Option 7** – Allows caller to reach Green Building staff for questions about code compliance or review

**Option 8** – Allows caller to reach Public Works staff for Flood Zone or Public Works questions

**Option 9** – Allows caller to reach staff for Electric, Gas and Wastewater Utilities questions

**Option #** – Allows caller to speak to office staff for general questions not covered by previous options