TO:                HONORABLE CITY COUNCIL

FROM:             CITY MANAGER                DEPARTMENT:  POLICE

DATE:            July 31, 2006               CMR:309:06

SUBJECT:  COMMENDATIONS AND COMPLAINTS MADE BY MEMBERS OF THE PUBLIC TO THE POLICE DEPARTMENT, FIRST AND SECOND QUARTERS OF 2006

This is an informational report and no Council action is required.

DISCUSSION

The following report is a summary of all commendations and complaints made by members of the public and investigated by the Palo Alto Police Department during the first and second quarters of 2006. A summary of commendations for employees is also included. Most commendations reflect the demeanor or professionalism of the employee(s) or highlight the outstanding or “above and beyond” type of service received.

The Police Department received four new complaints during this period (January 2006 – July 2006). One complaint was investigated during this period. The remaining investigations will be completed during the third quarter of 2006. The Police Department did not receive any racial profiling complaints during the first and second quarters of 2006.

Official corrective action (discipline, admonishment, training, and/or policy review) occurred in all situations where a complaint was deemed sustained. A complaint is sustained when an investigation discloses sufficient evidence to clearly prove the allegations made. Absent such evidence, a complaint is usually deemed not sustained. Other categories of disposition include unfounded, when it can be demonstrated that the alleged actions did not occur; and exonerated, when the acts were consistent with Department policies and procedures.

ATTACHMENTS

Attachment A - Type and Disposition First and Second Quarter Report 2006
Attachment B – Definitions of Complaints by Category