TO: HONORABLE CITY COUNCIL

FROM: CITY MANAGER

DATE: JANUARY 17, 2006

DEPARTMENT: POLICE

SUBJECT: COMMENDATIONS AND COMPLAINTS MADE BY MEMBERS OF THE PUBLIC TO THE POLICE DEPARTMENT, THIRD AND FOURTH QUARTERS OF 2005

This is an informational report and no Council action is required.

DISCUSSION

The following report is a summary of all commendations and complaints made by members of the public and investigated by the Palo Alto Police Department during the third and fourth quarters of 2005. A summary of commendations for employees is also included. Most commendations reflect the demeanor or professionalism of the employee(s) or highlight the outstanding or “above and beyond” type of service received.

The Police Department received three new complaints during this period (July 2005 – December 2005). Three complaints were investigated during this period, including one from the second quarter of 2005. The remaining investigation will be completed during the first quarter of 2006. The Police Department did not receive any racial profiling complaints during 2005.

Official corrective action (discipline, admonishment, training, and/or policy review) occurred in all situations where a complaint was deemed sustained. A complaint is sustained when an investigation discloses sufficient evidence to clearly prove the allegations made. Absent such evidence, a complaint is usually deemed not sustained. Other categories of disposition include unfounded, when it can be demonstrated that the alleged actions did not occur; and exonerated, when the acts were consistent with Department policies and procedures.

ATTACHMENTS

Attachment A - Type and Disposition First and Second Quarter Report 2005
Attachment B – Type and Disposition Year to Date 2005
Attachment C – Definitions of Complaints by Category