TO: HONORABLE CITY COUNCIL

FROM: CITY MANAGER DEPARTMENT: POLICE

DATE: JUNE 21, 2004 CMR:314:04

SUBJECT: APPROVAL OF CONTRACT AMENDMENT BETWEEN THE CITY OF PALO ALTO AND PUBLIC SAFETY SYSTEMS, INC. FOR SOFTWARE APPLICATIONS AND ENHANCEMENTS OF PUBLIC SAFETY COMPUTER SYSTEMS

RECOMMENDATION

Staff recommends that Council approve a contract amendment with Public Safety Systems, Inc. (PSSI) to extend the term of the existing contract through April 30, 2005 for installation and integration of a new mobile data software application and software enhancements of the Police Department’s Mobile Data Computer (MDC), Computer Aided Dispatch (CAD) and Records Management systems (RMS).

BACKGROUND

On August 4, 2003, Council approved a Budget Amendment Ordinance (BAO) and contract amendment with PSSI to complete Phases 2 and 3 of a multi-year, phased public safety computer system problem. At that time, a contract totaling $255,250 was approved (CMR 383:03, August 4, 2003) to complete the software enhancements of the Police and Fire Departments’ Mobile Data Computer (MDC) project and integrate the existing Computer Aided Dispatch (CAD) system with the City’s Geographic Information System (GIS).

DISCUSSION

Staff has worked closely with PSSI to implement improvements and modifications outlined in the scope of services for the contract. Staff now has the technical and operational expertise to determine what changes are required to optimize the efficiency of these systems.
During the past fiscal year, the Police Department has implemented a number of the planned system enhancements, as outlined in the Attachment Updated Exhibit B. Because of the number of competing priorities and the limited availability of needed technical staff within the City, the Police Department opted to defer implementation of one of the key milestones until sufficient resources could be allocated to ensure a smooth transition. In addition, delays by wireless services providers in meeting deadlines to make technical improvements to the Wireless 9-1-1 system also contributed to the delayed schedule. However, the delay has actually turned out to be a benefit to Palo Alto, as the Police Department can now take advantage of a later version release of the software and will receive, at no additional cost, system enhancements that were made available (and paid for) by another jurisdiction that brought the system online.

The only change being proposed to the project through this Council action is the extension of the term of the agreement. Allowing sufficient time to complete the milestone deliverables and bring the new systems and applications on-line in accordance with the existing terms and conditions of the contract. No changes in scope of work or costs are being proposed or planned.

By completing the final phase of work as defined in this new agreement and by completing the software enhancements and application installations in this project, the Police Department will have effectively streamlined and optimized all of its public safety computer systems. Public safety technology will now operate at its optimum efficiency and can be leveraged for future years as a quality law enforcement tool and a repository for secure public safety and public information.

**RESOURCE IMPACT**

The contract in the amount of $255,250 has sufficient funding. No new monies are required.

**POLICY IMPLICATIONS**

This agreement is consistent with existing City policy.
ENVIRONMENTAL REQUIRED

This is not a project under the California Environmental Quality Act (CEQA) and environmental review is not required.

ATTACHMENTS

Attachment B: Proposed Contract Amendment and Exhibits

PREPARED BY: SHERYL A. CONTOIS
Coordinator, Police Technical Services

DEPARTMENT HEAD: LYNNE JOHNSON
Police Chief

CITY MANAGER APPROVAL: EMILY HARRISON
Assistant City Manager