



# County of Santa Clara Emergency Medical Services System

*Public Information*

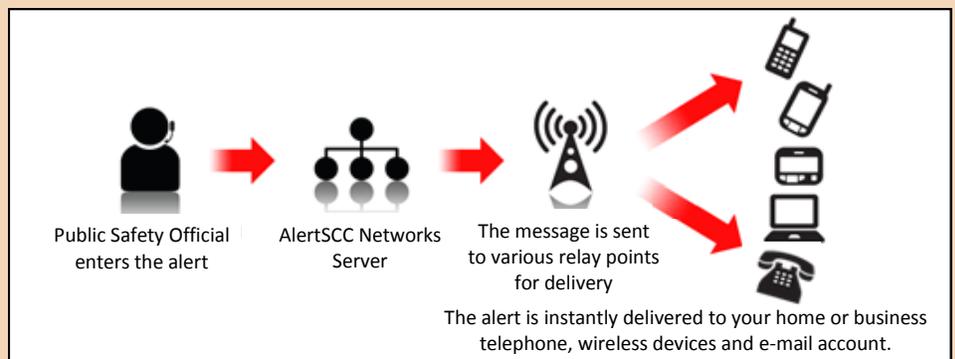


## SANTA CLARA COUNTY EMERGENCY ALERT SYSTEM

**Emergencies occur everyday, the Santa Clara County EMS System wants to remind you that being prepared and informed during an emergency cannot only save your life, but also the lives of those you love.**

**AlertSCC** is a free, easy, and confidential way for anyone who lives or works in Santa Clara County to get emergency warnings sent directly to their cell phone, mobile device, email, or landline. **AlertSCC** can reach you wherever you are to provide information and instructions in a variety of emergency situations, which may include:

- Unsafe water alerts
- Where to find medical care during a disaster
- Hazardous material events
- Flooding, wildfires and subsequent evacuations
- Post-disaster information about shelters, transportation, or supplies



To learn more or to sign up for **AlertSCC** please go to [www.AlertSCC.com](http://www.AlertSCC.com)



[www.sccemsagency.org](http://www.sccemsagency.org)  
[www.Facebook.com/SantaClaraCountyEMS](http://www.Facebook.com/SantaClaraCountyEMS)  
<http://twitter.com/XSCEMS>



## **EMERGENCY PREPAREDNESS**

**Objective:** By the end of this presentation the audience will be able to:

- Describe how many emergency contacts one should have, and where they should be located.
- Describe why having an emergency meeting place is very important in case emergency.
- Describe why children should know who safe neighborhood helpers are in case of emergency.
- Understand the Santa Clara County Emergency Alert System (AlertSCC)

**The Presenter will:**

1. Provide handouts to audience members
2. Encourage audience members to ask questions.
3. Provide Post Test/ Evaluation form to adult audience members. Encourage audience members to complete after presentation is over and return to presenter.
4. Complete and return After-Action Event form to the Public Relations Office.

### **Talking Points/Fact Sheet:**

#### **1. Choose two emergency contacts.**

- These people will help reunite your family if you're separated. An out-of-town emergency contact may not be affected by the emergency and can help make sure you're all OK. A local emergency contact can help you with tasks such as picking up your child from child care.
- Help your child remember your contacts' names. Every once in a while if you see one of your contacts, talk to that person by phone or e-mail, or spot him or her in a photograph, you might say something to your child like, "It's Aunt Sandi! Did you know her whole name is Sandra Gold? She's one of the people who will help us if there's an emergency."

#### **2. Select an emergency meeting place.**

- This is the safe place where your family will meet if you can't get home during an emergency. Pick a child-friendly place that's open late, such as a grocery store. If your child is with a caregiver during an emergency, it is safest for him to stay with that person until you can get to him. Talk to your child's caregivers: Is there an evacuation place where they'll meet up with parents?
- Remind your child of your meeting place. From time to time, you might say, "Look, there's the store we'll take you to if there's an emergency. We'll all meet there."



### **3. Reach out to your community.**

- Friends, neighbors, and emergency workers are your neighborhood helpers. Show your child that these trusted adults are people he can go to for help in an emergency. Take a trip together to fire and police stations to talk about the many important ways these people help. Or on a doctor's visit, talk to nurses and doctors about how they take care of people who are sick or hurt.

### **4. Prepare for specific risks in your area.**

- Contact your local fire station, emergency management office, or public safety office to learn how to prepare for specific risks in your area.

### **5. Sign up for AlertSCC.**

- AlertSCC is a free, easy, and confidential way for anyone who lives or works in Santa Clara County to get emergency warnings sent directly to their cell phone, mobile device, email, or landline. AlertSCC can reach you wherever you are to provide information and instructions in a variety of emergency situations, which may include:
  - Flooding, wildfires and subsequent evacuations
  - Public safety incidents, including crimes, that immediately affect your neighborhood
  - Post-disaster information about shelters, transportation, or supplies
- AlertSCC will send voice messages to the phone number you list when signing up. AlertSCC will also send text messages to any e-mail and SMS addresses signed up at AlertSCC.com.