

City of Palo Alto
Request for Residential Utilities Service

Please Print

Service Address

St # Street Name Apt/Unit/Suite Zip Code

Mailing Address, if different from above

Start Date _____

St # Street Name Apt/Unit/Suite

City State Zip Code

Customer Information

First Name Last Name

SSN or Federal Tax ID Driver License Passport ID/Country

Primary Phone Email Address

Already a Palo Alto Customer? Yes No Prior Address _____

Signature Date

Service will continue to be rendered until account holder contacts the city to close the account.

Deposit Requirement

A deposit is required for a new application for service. A deposit is also required for reconnection after termination of service. Deposits are credited to accounts upon termination of service, or after 36 months of good payment history, whichever comes first. Please see Utilities Rules and Regulation -7 at www.cityofpaloalto.org for further information. A single-family domestic or duplex dwelling will have a deposit amount of \$100. An apartment dwelling will have a deposit amount of \$50. See Utilities Rate Schedule C-2 at www.cityofpaloalto.org for further information.

Note: Utilities Rules and Regulations of the City of Palo Alto do not allow payment of interest on deposits