

PALO ALTO BUSINESSES

Welcome to the **NEW** RECYCLING COLLECTION PROGRAM!

Beginning July 1, 2005 your business can place all recyclables in one cart for collection - no more sorting. This type of recycling collection is called single stream. The new single stream collection program is designed to make recycling easier by allowing your business to combine glass, plastic containers, metal cans, newspaper, mixed paper and cardboard all in the same wheeled cart. In addition, we have expanded the Program to accept more items. We now accept plastics #1 - #7 containers (e.g., soda/water bottles, cottage cheese containers, yogurt cups, pipette boxes, triple-rinsed laboratory bottles) and empty aerosol cans (non-hazardous contents, empty e.g., whipped cream, hairspray).

Within the next couple of months, your business will receive a blue wheeled cart in which to place all your recyclables. Palo Alto Sanitation Company (PASCO) will be delivering your new blue wheeled recycling cart and will remove the old/existing carts from our former recycling collection program. The new single stream collection program begins July 1, 2005, so whether you have received your new blue wheeled recycling cart or not, you can start mixing your recyclables. Simply continue to use the carts from the former program and mix your recyclables together.

Please share this information with your custodial staff. A Business Recycling Program Brochure has been included with this flyer. If you are not already recycling you will want to call and get started. Getting recyclables out of your garbage is good business and may save you money if your business can reduce its garbage collection frequency or bin size.

**If you have service questions,
please call PASCO at 493-4894.**

FREQUENTLY ASKED QUESTIONS

Who do we call with questions about the new single stream collection program or any general service questions?

Contact PASCO at (650) 493-4894. PASCO customer service is available Monday through Friday, 8am-5pm.

When does the single stream collection program begin?

The new single stream collection program for businesses begins July 1, 2005.

Do we have to wait for our new blue wheeled recycling cart to start the single stream collection program?

No, beginning July 1, 2005 businesses can start mixing their recyclables. Simply continue to use the carts from the former program and mix your recyclables together in any of the recycling carts you currently have.

Besides mixing the recyclables in the same cart, are there any other program changes?

More plastics are accepted (#1 - #7 containers), as well as, empty aerosol cans (non-hazardous contents). See the other side of this flyer for what is accepted in the single stream program.

When will we receive our blue wheeled recycling cart(s) for the single stream collection program?

Your cart(s) will be delivered between August and October. The cart(s) will be delivered to the refuse area of your business. You do not need to be present for the delivery.

What do we do with the old recycling cart(s)?

PASCO will take your old wheeled cart(s) away when they deliver your blue wheeled recycling cart(s).

Why can't we use the old carts?

Your existing/old cart is not compatible with the new PASCO collection vehicles

What if we currently keep our recycling cart(s) inside our building?

Contact PASCO at (650) 493-4894.

Will there be a change to our service day?

Your service day will remain the same unless your business is contacted by PASCO, notifying you of the change.

Our business currently has "on call" service. Will this change?

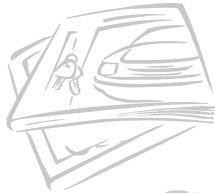
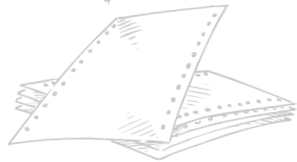
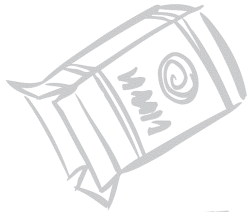
No. If your business has "on call" service it is because it is not generating enough recycling to warrant being placed on a weekly collection schedule. To qualify for weekly scheduled collection, your business must call PASCO for a recycling collection for four consecutive weeks when your recycling cart is 3/4 full. This call-in pattern indicates your business generates enough recycling to be placed on a weekly scheduled collection.

Our business currently has weekly scheduled collection. Will this change? No.

Where do we place our recycling cart for service?

Generally, recycling carts are serviced at the refuse area of your business, unless other placement has been arranged with PASCO.

New Collection Program **BEGINS JULY 1, 2005**



MIXED RECYCLABLES

Place all recyclables together in the wheeled recycling cart.

CANS & FOIL

- Metal cans
 - Aluminum cans
 - NEW** • Aerosol cans (non-hazardous, empty, e.g., whipped cream, hairspray)
 - Foil, metal lids and food trays
- Rinse beverage and food cans, foil and trays

PAPER

- White, colored, glossy paper
- Catalogs
- Magazines
- Newspaper
- Cardboard (flattened and cut to fit loosely in cart)
- Junk mail
- Manila folders
- Paper ream wrappers
- NCR (carbonless) paper
- Paperboard (e.g., office supply, cereal and tissue boxes)
- Paperback books
- Telephone directories
- Non-metallic wrapping paper
- Shredded paper
- Paper envelopes (plastic windows okay)
- Self-stick notes
- Paper bags
- Maps
- Paper egg cartons

Staples, paper clips, labels and tape are okay

GLASS

- Bottles and jars

PLASTICS

- NEW** • #1 - #7 Containers (e.g., soda/water bottles, cottage cheese containers, yogurt cups, pipette boxes, triple-rinsed laboratory bottles)

Look for the number on the bottom of containers.

NOT ACCEPTED

- Paper, plastic or foil with food residue
- Waxy/coated cardboard
- Aseptic containers (e.g., milk/juice cartons, drink boxes and pouches)
- Film plastic (e.g., plastic bags, shrink wrap, bubble wrap)
- Plate glass (e.g., window panes, mirrors)
- Ceramics, porcelain
- Light bulbs
- Glassware (e.g., Pyrex®)
- Thermal fax paper
- Frozen food boxes/cartons (e.g., ice cream)
- Carbon paper
- Metallic paper
- Paper napkins/towels
- Tyvek envelopes (e.g., overnight mailing packages)
- Polystyrene (a.k.a. Styrofoam® blocks/ "peanuts", food containers/cups)
- Plastic pipe/tubing
- Hardback books
- Blueprints
- Photographs



FOR QUESTIONS ABOUT THIS PROGRAM, CONTACT PASCO AT 493-4894