



CITY OF PALO ALTO
UTILITIES

Inspired by a brighter tomorrow.

Electricity

Fiber Optic

Water

Natural Gas

Wastewater

Residential Rebate Application

PALO ALTO SMART ENERGY PROGRAM

www.cityofpaloalto.org/utilities

(650) 329-2241

HOW TO APPLY

1. Qualifying measures and their rebate values are subject to change. Visit www.cityofpaloalto.org/SmartEnergy or call (650) 329-2241 to verify your efficiency measure qualifies for a rebate BEFORE purchase or installation.
2. When applicable, obtain necessary permit through the City of Palo Alto Development Center. Please call (650) 329-2496 or visit www.cityofpaloalto.org/devcenter for permit information. City of Palo Alto permit must have final approval (for requested measures only) in order to receive rebate.
3. Read the Terms and Conditions of the Palo Alto Smart Energy Program shown on this form.
4. Complete the Applicant, Installation and Rebate Calculation sections, then sign application which indicates your agreement to the Terms and Conditions.
5. Submit proof of purchase and supporting documentation including:
 - Retailer/Contractor name, address and phone number.
 - Itemized listing of measures including purchase price, manufacturer's name and product number.
 - Date of full payment and payment terms.
 - Documentation of efficiency levels.
 - If applicable, include the City of Palo Alto permit with final approval (for required measures only) and/or proof of insulation coverage.
6. Submit documentation to:
**City of Palo Alto Utilities, Utility Marketing Services,
PO Box 10250, Palo Alto, CA 94303**

Please keep a copy of all documents submitted; documentation will not be returned.

TERMS & CONDITIONS

1. Rebates valid only on new/undamaged efficiency measures, purchased at retail price and installed in a residence within City of Palo Alto Utilities (CPAU) service territory. Funding is on a first come, first served basis, or until funds are depleted.
2. CPAU reserves the right to change, modify and reduce rebate levels, as well as add or drop efficiency measures at any time without prior notice.
3. All qualifying measures must be purchased by residential Utility account holders (W1, E1, G1-Residential Services) for residential use only. Only accounts with active CPAU services are eligible to receive a rebate. Landlords must have an active house account, an active residential account in the past or proof of ownership.
4. Applications must be postmarked and submitted no later than 90 days after purchase/install date.
5. New construction projects are not eligible for insulation rebates. All other qualifying measures are available for rebates.
6. Offer is limited to one (1) rebate per CPAU account per program period, for each qualifying measure (boiler and tankless water heater rebates cannot be combined).

7. Qualifying measures previously rebated under any other CPAU program within the last five (5) years are not eligible.
8. Rebates are issued on requested rebate amount or actual cost of measure, whichever is the lesser amount.
9. Rebate less than \$350 will appear as a credit on the CPAU utility account where qualifying measures were installed. Rebate will be processed within three (3) monthly billing cycles from the receipt of all required documentation.
10. Failure to provide appropriate documentation will result in rebate ineligibility. CPAU reserves the right to validate all information, compliance of efficiency requirements, proof of purchase by City of Palo Alto resident and installation before issuing a rebate.
11. CPAU disclaims any and all liability from taxes incurred or any property damage or loss that may arise as a result of the applicant's or contractor's participation in this program.
12. CPAU is not responsible for claims regarding program dates, guidelines or efficiency levels made by contractors, retailers or other third parties. Final determination of rebate eligibility will be governed by the Terms and Conditions.
13. CPAU is not responsible for items lost or delayed in the mail, nor any remittance delayed due to incorrect rebate applications. An incomplete application cannot be processed and will be returned.

NOTE: All rebate requests must include: (a) proof of payment of measures including purchase price, manufacturer's name and product number, (b) documentation of efficiency levels, (c) signed application agreeing to the Terms and Conditions and (d) City of Palo Alto permit final approval for requested measure only or proof of insulation coverage when applicable.

VERIFICATION

All efficiency levels are subject to verification before rebates will be issued. For verification of ENERGY STAR® rated measures go to www.energystar.gov

TERMINOLOGY

AFUE	Annual Fuel Utilization Efficiency
EF	Energy Factor – The measure of overall efficiency for a variety of appliances
CFM	Cubic Feet per Minute
EG	Energy Guide – The labels placed on appliances to enable consumers to compare appliance energy efficiency and energy consumption under specified test conditions as required by the Federal Trade Commission
SEER	Seasonal Energy Efficiency Rating
Unconditioned Space	An area of the building that is not intentionally heated or cooled

Individuals with disabilities who require accommodations to access City facilities, services or programs, or who would like information about the City's compliance with the Americans with Disabilities Act (ADA) of 1990, may contact the City's ADA Coordinator at (650) 329-2550 (voice) or e-mail ada@cityofpaloalto.org

REBATE CALCULATION SECTION • Complete all boxes to determine the amount of your rebate.

Qualified Measure	Required Efficiency	Additional Requirements	Qty. per Program Period	Rebate ¹	Quantity x Rebate
APPLIANCES					
Dishwasher	ENERGY STAR® rated	CEE Tier 1/EF = 0.65 - 0.67 (\$30) CEE Tier 2/EF >=0.68 (\$50)	1	\$30 \$50	
Refrigerator	ENERGY STAR® rated	12 cubic feet or larger	1	\$50	
Refrigerator/Freezer Recycling	Recycle your old refrigerator and receive a \$35 rebate. To participate in this program, call the City of Palo Alto Utilities recycling contractor, JACO Environmental, at (800) 299-7573 or visit their website www.jacoinc.net				
Clothes Washer	Tier 2 or Tier 3 of the Consortium for Energy Efficiency (CEE) List	For qualifying models, visit cee1.org Tier 2 = \$35. Tier 3 = \$75. For water rebate, visit waterenergysavings.com	1	\$35 \$75	
HEATING & AIR CONDITIONING					
Gas Furnace	ENERGY STAR® rated AFUE 92% or greater	Permit and proof of final inspection required. ²	1	\$200	
Central AC/Two Tier	ENERGY STAR® rated	<ul style="list-style-type: none"> Permit and proof of final inspection required.² Rebates will only be paid where the A/C is a replacement for a less efficient model. No rebates to be paid for new A/C installations. 	1		
Tier 1	SEER 14			\$200	
Tier 2	SEER 15			\$300	
Boilers	AFUE of 85% or greater	Permit and proof of final inspection required. ²	1	\$300	
INSULATION					
Attic/Roof Insulation	<ul style="list-style-type: none"> R-30 or R-38, covering a minimum of 50% of total attic space (retrofit only). A minimum of R-19 for single family residential dwellings with flat roof (no attic space). Multi-family residence are only eligible for one rebate per complex. 	<ul style="list-style-type: none"> You must submit a written verification from the contractor indicating the percentage of attic space or roof area covered. If self-installed, provide detailed drawings of conditioned living space, indicating square footage of area covered with insulation. 	R-30 \$150 per house R-38 \$200 per house R-19 \$150 per flat roof house	\$150 \$200 \$150	
Wall Insulation	<ul style="list-style-type: none"> R-13 or greater covering a minimum of 75% of living area (retrofit only). Existing walls must be uninsulated, and between conditioned and unconditioned living area. Garages and other non-living areas do not qualify. Multi-family residences are eligible for one rebate per complex. 	<ul style="list-style-type: none"> You must submit a written verification from the contractor indicating the percentage of wall space filled. If self-installed, provide detailed drawings of conditioned living space, indicating square footage of area covered with insulation. 	\$200 per house	\$200	
POOL PUMPS					
Two Speed/Variable Speed Pool Filtration Pump and Motor	<ul style="list-style-type: none"> Must be a qualifying high efficiency 2 speed or variable speed pool filtration pump and motor. An automatic controller capable of controlling both speeds must also be installed (www.cityofpaloalto.org/SmartEnergy for qualifying pumps). 	<ul style="list-style-type: none"> Only pumps and motors installed on new or existing in ground pools qualify (above ground pool, pond, pool cleaner/booster and spas do not qualify). Replacement 2 speed/variable speed pump and motor must be of equal or lesser horsepower than the existing single speed pump and motor (retrofit only). Permit required if any electrical upgrades required.² 	1	\$200	
WATER HEATERS					
Residential Water Heater	Gas 0.62 Energy Factor (EF) or greater/ CEE Tier 0 (\$40) Gas 0.67 EF or greater/CEE Tier 1 (\$80) Gas 0.80 EF or greater/CEE Tier 2 (\$150) Electric 0.93 or greater (\$40)	<ul style="list-style-type: none"> Permit and final inspection required.^{2,3} Tank units must be 30 gallons or greater. 	1	\$40 \$80 \$150 \$40	
				TOTAL REBATE REQUESTED:	

¹ Rebates issued on requested rebate amount, or actual cost of measure, whichever is the lesser amount.
² Check with the City of Palo Alto Development Center (650) 329-2496 for specific permitting requirements.
³ Contact the City of Palo Alto Utilities Engineering Department (650) 566-4501 prior to purchase for gas service requirements.

CPAU USE ONLY	Entered by: _____ Date Entered: _____ Application Number: _____
	Approved by: _____ Date Approved: _____ CPAU Amount Approved: _____

Residential Rebate Application

Palo Alto Smart Energy Program

Quick facts about rebate processing:

1. Rebates under \$350 will be applied to CPAU account where measure was installed.
2. Final determination of rebate eligibility will be governed by the Terms and Conditions of the Palo Alto Smart Energy Program.

APPLICANT INFORMATION

Please keep a copy of all documents submitted; they will not be returned.

CPAU Account Number		Date Measure Installed				
Applicant Name		E-mail Address				
Street Address	City	State	Zip code	Phone	-	-

DECLARATION

Please keep a copy of all documents submitted; they will not be returned.

Signature	Date
-----------	------

INSTALLATION

Please complete if different from applicant. Check if Renter Occupied

Tenant Name						
Installation Address	City	State	Zip code	Phone	-	-

NOTIFICATION

How would you like to be notified of application approval? E-mail Regular Mail Not at All

Would you like to be notified of future CPAU programs at the e-mail address listed above? Yes No

PROGRAM EVALUATION

How did you hear about this program?

Utility Bill Insert Newspaper CPAU Website Retailer Other: _____

Why did you install the efficiency measure(s) for this rebate program?

To lower energy consumption Old measure(s) no longer operable or functional

Remodel Rebate Dollars Other: _____

Please mail application and support documentation to:

City of Palo Alto, Utility Marketing Services, PO Box 10250, Palo Alto, CA 94303