

Imagine losing your job.
Then imagine losing your power.



Help your
neighbors keep
their lights on.

IT COULD HAPPEN TO YOU— OR YOUR NEIGHBOR

- Sudden job loss for the family wage-earner(s)
- Acute medical emergency
- Unexpected non-reimbursed medical costs
- Recent death of a family wage-earner

WE CAN HELP EACH OTHER— PROJECT PLEDGE

Through the generosity of Palo Alto residents, the City of Palo Alto Utilities is able to provide one-time utility bill assistance of up to \$750 when unexpected hardship strikes. This program, called Project Pledge, is available to any residential customer who experiences a sudden need. However, to continue to be effective Project Pledge funds need to be replenished.

YOU CAN MAKE A BIG DIFFERENCE

Please consider adding a modest tax-deductible* donation to your utilities bill payment and help fund Project Pledge so that money can be there when you or your neighbors unexpectedly fall on hard times.

TAKE ACTION TODAY

Choose to make a one-time donation, or pledge a specific amount monthly, quarterly or annually. To find out how simple it is to make arrangements for a donation, email utilitiescustomerservice@cityofpaloalto.org, call Utilities Customer Services at (650) 329-2161 or download a pledge form from:

www.cityofpaloalto.org/projectpledge

**To the extent permitted by law; please consult with your tax advisor.*

PROJECT PLEDGE—Neighbors Helping Neighbors!

The City of Palo Alto Utilities offers other programs of ongoing assistance for low-income customers which are not supported with Project Pledge funds. For more information about these other services—such as the Rate Assistance and Residential Energy Assistance Programs—contact Utilities Customer Services at www.cityofpaloalto.org/utilities or call (650) 329-2261.